

Last login: Thu Jan 3 14:35:15 on ttys000  
Testers-MacBook-Pro:~ tester\$ cd \$TMPDIR  
Testers-MacBook-Pro:T tester\$ cat ADC\_FUA.log  
INFO 2019-01-03T19:30:05.985 main Logging to /var/folders/nk/  
n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log  
INFO 2019-01-03T19:30:12.360 MASInterface:StartMASInterface - Starting  
MAS interface  
INFO 2019-01-03T19:30:12.951 main Application Version: Build (1026)  
(6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas  
(29c491dd1ca8f9cf843b7d156f423c07199b121f)  
INFO 2019-01-03T19:30:12.951 main Options , config directory (157)  
INFO 2019-01-03T19:30:12.953 MacUtil::disableIdleSleep Idle sleep disabled  
INFO 2019-01-03T19:30:20.347 MacHidManagerInterface:deviceAdded - New  
device with unique id: 1493  
INFO 2019-01-03T19:30:20.348 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:30:20.368 MeterInterface:AddDevice - Device 1 added  
INFO 2019-01-03T19:30:20.369 MeterInterface:OnAddDeviceReady - Device 1  
now active  
INFO 2019-01-03T19:30:21.445 ADCWizard::next Moving to page 1  
INFO 2019-01-03T19:30:21.884 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:30:21.985 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T19:30:21.985 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"  
INFO 2019-01-03T19:30:22.036 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:30:22.037 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"  
INFO 2019-01-03T19:30:22.422 FwUpdateMgr::loadFiles Reading  
configuration information complete  
INFO 2019-01-03T19:30:22.424 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:30:22.424 FwUpdateMgr::CompleteDeviceAttach Not in  
the middle of an upgrade.  
INFO 2019-01-03T19:30:23.804 ADCWizard::next Moving to page 2  
INFO 2019-01-03T19:30:24.049 WizardPageUpgrading::initializePage -  
Device Id: 0  
INFO 2019-01-03T19:30:24.054 ADCWizard::next Moving to page 3  
INFO 2019-01-03T19:30:27.061 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 1  
INFO 2019-01-03T19:30:27.061 MeterInterface:DetachDevice - Device 1  
removed

ERROR 2019-01-03T19:30:32.053 FWUpdateLib::sendCommand  
sendCommand: Error, only sent 0 of 12 bytes  
ERROR 2019-01-03T19:30:32.053 CommandSender::sendCommand Error  
sending command  
ERROR 2019-01-03T19:30:32.054 FwUpdateMgr::senderError Error sending  
command 0  
ERROR 2019-01-03T19:30:32.054 FwUpdateMgr::abortUpgrade command  
upgradeFinished, abort 0  
INFO 2019-01-03T19:30:32.054 WizardPageUpgrading::upgradeFinished -  
status: 0  
INFO 2019-01-03T19:30:33.058 UploadLoggingInfo::slotSendStatus Logging  
URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production  
INFO 2019-01-03T19:30:33.058 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
ERROR 2019-01-03T19:30:34.283 AzureUploadFileToEndpoint::slotUploadError  
Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T19:30:34.283  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T19:30:34.283 WizardPageUpgrading::slotUploadCompleted  
JSON Status Report upload failed  
INFO 2019-01-03T19:30:34.283 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T19:30:34.294 ADCWizard::next Moving to page 5  
INFO 2019-01-03T19:30:40.692 MacHidManagerInterface:deviceAdded - New  
device with unique id: 1511  
INFO 2019-01-03T19:30:40.693 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:30:40.694 MeterInterface:AddDevice - Device 2 added  
INFO 2019-01-03T19:30:40.694 MeterInterface:OnAddDeviceReady - Device  
2 now active  
INFO 2019-01-03T19:30:41.799 ADCWizard::next Moving to page 1  
INFO 2019-01-03T19:30:42.202 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:30:42.304 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T19:30:42.304 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"  
INFO 2019-01-03T19:30:42.304 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:30:42.304 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"  
INFO 2019-01-03T19:30:42.305 FwUpdateMgr::loadFiles Already loaded ":/  
2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T19:30:42.305 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:30:42.305 FwUpdateMgr::CompleteDeviceAttach Not in

the middle of an upgrade.

INFO 2019-01-03T19:30:46.796 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:30:49.621 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T19:30:49.622 ADCWizard::next Moving to page 3

INFO 2019-01-03T19:30:50.375 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T19:30:50.375 MeterInterface:DetachDevice - Device 2 removed

INFO 2019-01-03T19:30:53.656 MacHidManagerInterface:deviceAdded - New device with unique id: 1529

INFO 2019-01-03T19:30:53.657 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:30:53.658 MeterInterface:AddDevice - Device 3 added

INFO 2019-01-03T19:30:53.658 MeterInterface:OnAddDeviceReady - Device 3 now active

INFO 2019-01-03T19:30:55.171 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_GET\_BRAND\_NAME

INFO 2019-01-03T19:30:55.273 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T19:30:55.273 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"

ERROR 2019-01-03T19:30:55.274 FwUpdateMgr::CompleteDeviceAttach Oops, in an unexpected state, aborting

ERROR 2019-01-03T19:30:55.274 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T19:30:55.274 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T19:30:56.278 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T19:30:56.278 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

ERROR 2019-01-03T19:30:56.281 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

INFO 2019-01-03T19:30:56.282

UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:30:56.282 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

INFO 2019-01-03T19:30:56.282 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T19:30:56.285 ADCWizard::next Moving to page 5

ERROR 2019-01-03T19:30:57.623 FwUpdateMgr::startUpdate Unable to send brandname request

ERROR 2019-01-03T19:30:57.623 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T19:31:01.602 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:31:02.730 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T19:31:02.730 WizardPageUpgrading::initializePage WizardPageUpgrading::initializePage - Upgrade incompatible.

INFO 2019-01-03T19:31:02.732 ADCWizard::next Moving to page 3

INFO 2019-01-03T19:31:02.743 ADCWizard::next Moving to page 5

INFO 2019-01-03T19:31:39.814 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T19:31:39.814 MeterInterface:DetachDevice - Device 3 removed

INFO 2019-01-03T19:33:06.690 MacUtil::enableIdleSleep Enable idle sleep

INFO 2019-01-03T19:33:06.691 main Exit status 0

INFO 2019-01-03T19:33:12.508 main Logging to /var/folders/nk/n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log

INFO 2019-01-03T19:33:14.809 MASInterface:StartMASInterface - Starting MAS interface

INFO 2019-01-03T19:33:14.822 MacHidManagerInterface:deviceAdded - New device with unique id: 1552

INFO 2019-01-03T19:33:14.823 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:33:14.825 MeterInterface:AddDevice - Device 1 added

INFO 2019-01-03T19:33:14.825 MeterInterface:OnAddDeviceReady - Device 1 now active

INFO 2019-01-03T19:33:15.254 main Application Version: Build (1026) (6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas (29c491dd1ca8f9cf843b7d156f423c07199b121f)

INFO 2019-01-03T19:33:15.254 main Options , config directory (157)

INFO 2019-01-03T19:33:15.256 MacUtil::disableIdleSleep Idle sleep disabled

INFO 2019-01-03T19:33:16.338 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T19:33:16.440 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T19:33:16.441 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"

INFO 2019-01-03T19:33:16.441 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T19:33:16.441 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T19:33:16.694 FwUpdateMgr::loadFiles Reading configuration information complete

INFO 2019-01-03T19:33:16.696 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T19:33:16.696 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T19:33:17.499 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:33:18.234 WizardPageUpgrading::initializePage - Device

Id: 0  
INFO 2019-01-03T19:33:18.237 ADCWizard::next Moving to page 3  
INFO 2019-01-03T19:33:26.645 FwUpdateMgr::processResult UOM set to invalid, start update  
INFO 2019-01-03T19:33:26.645  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]  
INFO 2019-01-03T19:33:26.646 updateBootloader WriteFile bootloader to 524288 , length 6144  
INFO 2019-01-03T19:33:26.646 updateBootloader Sending down bootloader  
INFO 2019-01-03T19:33:26.647 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 1  
INFO 2019-01-03T19:33:26.856 CUpdateProdMgr::EraseFlash Finished flash erase  
INFO 2019-01-03T19:33:26.856 CUpdateProdMgr::WriteFlash Writing 6144 bytes to flash at 524288  
INFO 2019-01-03T19:33:27.192 CUpdateProdMgr::WriteFlash Finished writing flash  
INFO 2019-01-03T19:33:27.192 updateBootloader Write bootloader done  
INFO 2019-01-03T19:33:27.647 FwUpdateMgr::startBootloaderUpdate  
Bootloader update in progress  
INFO 2019-01-03T19:33:27.649 CUpdateProdMgr::OnReadShazamMessage  
Meter rebooting...  
INFO 2019-01-03T19:33:27.890 MeterInterface:DetachDevice - Device 1 removed  
INFO 2019-01-03T19:33:27.890 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_BOOTLOADER\_RESET , current count 1  
INFO 2019-01-03T19:33:30.448 MacHidManagerInterface:deviceAdded - New device with unique id: 1581  
INFO 2019-01-03T19:33:30.449 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:33:30.449 MeterInterface:AddDevice - Device 2 added  
INFO 2019-01-03T19:33:30.450 MeterInterface:OnAddDeviceReady - Device 2 now active  
INFO 2019-01-03T19:33:31.966 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_BOOTLOADER\_RESET  
INFO 2019-01-03T19:33:32.070 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T19:33:32.071 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"  
INFO 2019-01-03T19:33:32.071 FwUpdateMgr::CompleteDeviceAttach  
Expected attach while update in progress (bootloader updated)  
INFO 2019-01-03T19:33:32.078 NewStyleFirmwareUpdate Starting new style firmware update  
INFO 2019-01-03T19:33:32.079 CUpdateProdMgr::ReadFlashChunkCommand  
Requesting read of flash at 0x700001033952 for 6

INFO 2019-01-03T19:33:32.082 CUpdateProdMgr::OnReadShazamMessage  
Done reading flash  
INFO 2019-01-03T19:33:32.082 CUpdateProdMgr::ReadFlash ReadFlash...  
( 116 of 116 )  
INFO 2019-01-03T19:33:32.082 NewStyleFirmwareUpdate Request reader  
compute CRC's  
INFO 2019-01-03T19:33:33.082 FwUpdateMgr::startFirmwareUpdate  
Firmware update in progress  
INFO 2019-01-03T19:33:49.418 NewStyleFirmwareUpdate CRC's returned  
from the reader  
INFO 2019-01-03T19:33:49.418 NewStyleFirmwareUpdate Working on the  
sections  
INFO 2019-01-03T19:33:49.418 NewStyleFirmwareUpdate CRCs [Font],  
reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0x5ed11df9  
INFO 2019-01-03T19:33:49.418 NewStyleFirmwareUpdate bin  
0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0x5ed11df9  
INFO 2019-01-03T19:33:49.418 NewStyleFirmwareUpdate CRC indicates write  
section Font ( 0 )  
INFO 2019-01-03T19:33:49.418 CUpdateProdMgr::EraseFlash Erasing flash  
sectors 0 through 176  
INFO 2019-01-03T19:34:24.529 CUpdateProdMgr::EraseFlash Finished flash  
erase  
INFO 2019-01-03T19:34:24.529 CUpdateProdMgr::WriteFlash Writing  
11482324 bytes to flash at 2818048  
INFO 2019-01-03T19:35:15.615 MeterInterface:DetachDevice - Device 2  
removed  
INFO 2019-01-03T19:35:15.615 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_UPDATE\_FIRMWARE , current count 1  
ERROR 2019-01-03T19:35:15.616 FwUpdateMgr::DeviceDetach Detach from a  
device being upgraded, let lower levels report the error  
INFO 2019-01-03T19:35:15.616 WizardPageUpgrading::upgradeFinished -  
status: 0  
INFO 2019-01-03T19:35:16.619 UploadLoggingInfo::slotSendStatus Logging  
URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T19:35:16.620 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
ERROR 2019-01-03T19:35:17.726 AzureUploadFileToEndpoint::slotUploadError  
Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T19:35:17.727  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T19:35:17.727 WizardPageUpgrading::slotUploadCompleted  
JSON Status Report upload failed  
INFO 2019-01-03T19:35:17.727 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T19:35:17.738 ADCWizard::next Moving to page 5  
INFO 2019-01-03T19:35:23.214 ADCWizard::next Moving to page 1

INFO 2019-01-03T19:35:27.933 MacHidManagerInterface:deviceAdded - New device with unique id: 1603

INFO 2019-01-03T19:35:27.934 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:35:27.934 MeterInterface:AddDevice - Device 3 added

INFO 2019-01-03T19:35:27.935 MeterInterface:OnAddDeviceReady - Device 3 now active

INFO 2019-01-03T19:35:29.452 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T19:35:29.557 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T19:35:29.557 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"

INFO 2019-01-03T19:35:29.558 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T19:35:29.558 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T19:35:29.558 FwUpdateMgr::loadFiles Already loaded ":/2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T19:35:29.558 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T19:35:29.558 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T19:35:31.789 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:35:32.693 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T19:35:32.694 ADCWizard::next Moving to page 3

ERROR 2019-01-03T19:35:35.513 CUpdateProdMgr::WriteFlash Error - flash write timed out ( 15856 cycles : 935504 of 11482324 )

ERROR 2019-01-03T19:35:35.513 CSerialHidMgr::logLastMessages Last in 49 @ "yyyy-MM-dd 11:35:29.452"

ERROR 2019-01-03T19:35:35.513 CSerialHidMgr::logLastMessages Last out 1 @ "yyyy-MM-dd 11:35:29.451"

ERROR 2019-01-03T19:35:35.513 CSerialHidMgr::logLastMessages Direction 2

ERROR 2019-01-03T19:35:35.513 EraseAndWriteSection Timeout writing flash

WARN 2019-01-03T19:35:35.514 FwUpdateMgr::ProgressCallback Ignore progress callback when in idle state

ERROR 2019-01-03T19:35:35.514 NewStyleFirmwareUpdate Erase and write failed

INFO 2019-01-03T19:35:38.728 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_GET\_BRAND\_NAME , current count 1

INFO 2019-01-03T19:35:38.729 MeterInterface:DetachDevice - Device 3 removed

ERROR 2019-01-03T19:35:38.729 FwUpdateMgr::DeviceDetach Detach from a device being upgraded, let lower levels report the error

INFO 2019-01-03T19:35:38.730 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T19:35:39.734 UploadLoggingInfo::slotSendStatus Logging URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production

INFO 2019-01-03T19:35:39.734 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

ERROR 2019-01-03T19:35:40.700 FwUpdateMgr::startUpdate Unable to send brandname request

ERROR 2019-01-03T19:35:40.701 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T19:35:40.701 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T19:35:41.704 UploadLoggingInfo::slotSendStatus Logging URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production

INFO 2019-01-03T19:35:41.704 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

INFO 2019-01-03T19:35:41.704 UploadLoggingInfo::slotSendStatus Logging URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production

INFO 2019-01-03T19:35:41.704 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

ERROR 2019-01-03T19:35:46.757 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

ERROR 2019-01-03T19:35:46.757 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

INFO 2019-01-03T19:35:46.757 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:35:46.757 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:35:46.757 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

ERROR 2019-01-03T19:35:46.757 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

INFO 2019-01-03T19:35:46.757 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T19:35:46.758 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:35:46.761 ADCWizard::next Moving to page 5

INFO 2019-01-03T19:35:46.762 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

INFO 2019-01-03T19:35:46.762 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T19:35:46.763 ADCWizard::next Moving to page 5

INFO 2019-01-03T19:35:46.764 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

INFO 2019-01-03T19:35:46.765 WizardPageUpgrading::statusUploadFinished - Upgrade failure.



INFO 2019-01-03T19:35:46.766 ADCWizard::next Moving to page 5  
INFO 2019-01-03T19:35:51.455 ADCWizard::next Moving to page 1  
INFO 2019-01-03T19:36:00.478 MacHidManagerInterface:deviceAdded - New device with unique id: 1621  
INFO 2019-01-03T19:36:00.479 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:36:00.479 MeterInterface:AddDevice - Device 4 added  
INFO 2019-01-03T19:36:00.480 MeterInterface:OnAddDeviceReady - Device 4 now active  
INFO 2019-01-03T19:36:01.996 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:36:02.100 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T19:36:02.100 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"  
INFO 2019-01-03T19:36:02.100 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:36:02.101 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"  
INFO 2019-01-03T19:36:02.101 FwUpdateMgr::loadFiles Already loaded ":/2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T19:36:02.101 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:36:02.101 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.  
INFO 2019-01-03T19:36:02.911 ADCWizard::next Moving to page 2  
INFO 2019-01-03T19:36:03.725 WizardPageUpgrading::initializePage - Device Id: 0  
INFO 2019-01-03T19:36:03.726 ADCWizard::next Moving to page 3  
INFO 2019-01-03T19:36:11.943 FwUpdateMgr::processResult UOM set to invalid, start update  
INFO 2019-01-03T19:36:11.943  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]  
INFO 2019-01-03T19:36:11.950 NewStyleFirmwareUpdate Starting new style firmware update  
INFO 2019-01-03T19:36:11.951 CUpdateProdMgr::ReadFlashChunkCommand Requesting read of flash at 0x700001033952 for 6  
INFO 2019-01-03T19:36:11.952 CUpdateProdMgr::OnReadShazamMessage Done reading flash  
INFO 2019-01-03T19:36:11.952 CUpdateProdMgr::ReadFlash ReadFlash... ( 116 of 116 )  
INFO 2019-01-03T19:36:11.953 NewStyleFirmwareUpdate Request reader compute CRC's  
INFO 2019-01-03T19:36:12.955 FwUpdateMgr::startFirmwareUpdate Firmware update in progress

INFO 2019-01-03T19:36:28.918 NewStyleFirmwareUpdate CRC's returned from the reader

INFO 2019-01-03T19:36:28.918 NewStyleFirmwareUpdate Working on the sections

INFO 2019-01-03T19:36:28.918 NewStyleFirmwareUpdate CRCs [Font], reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0x7057e1e2

INFO 2019-01-03T19:36:28.918 NewStyleFirmwareUpdate bin 0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0x7057e1e2

INFO 2019-01-03T19:36:28.918 NewStyleFirmwareUpdate CRC indicates write section Font ( 0 )

INFO 2019-01-03T19:36:28.918 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 176

INFO 2019-01-03T19:37:05.074 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T19:37:05.074 CUpdateProdMgr::WriteFlash Writing 11482324 bytes to flash at 2818048

INFO 2019-01-03T19:47:31.369 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T19:47:31.369 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T19:47:31.369 NewStyleFirmwareUpdate CRCs [Bmp], reader 0x900000 loc 0xfce74dc8 crc 0x155ee7 size, ca 0x6ddddd21f

INFO 2019-01-03T19:47:31.369 NewStyleFirmwareUpdate bin 0xb10000 loc 0xa49ddde8 crc 0x17149f size, ca 0x6ddddd21f

INFO 2019-01-03T19:47:31.369 NewStyleFirmwareUpdate CRC indicates write section Bmp ( 1 )

INFO 2019-01-03T19:47:31.369 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 24

INFO 2019-01-03T19:47:36.299 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T19:47:36.328 CUpdateProdMgr::WriteFlash Writing 1512608 bytes to flash at 14352384

INFO 2019-01-03T19:48:58.884 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T19:48:58.884 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T19:48:58.884 NewStyleFirmwareUpdate CRCs [Strings], reader 0xb00000 loc 0xeb0dc4f0 crc 0x3e686 size, ca 0x704ab650

INFO 2019-01-03T19:48:58.884 NewStyleFirmwareUpdate bin 0xc90000 loc 0x70ea3759 crc 0x8126e size, ca 0x704ab650

INFO 2019-01-03T19:48:58.884 NewStyleFirmwareUpdate CRC indicates write section Strings ( 2 )

INFO 2019-01-03T19:48:58.884 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 9

INFO 2019-01-03T19:49:00.681 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T19:49:00.681 CUpdateProdMgr::WriteFlash Writing 529008 bytes to flash at 15925248  
INFO 2019-01-03T19:49:29.591 CUpdateProdMgr::WriteFlash Finished writing flash  
INFO 2019-01-03T19:49:29.591 NewStyleFirmwareUpdate Section erased and written  
INFO 2019-01-03T19:49:29.591 NewStyleFirmwareUpdate Writing header section...  
INFO 2019-01-03T19:49:29.591 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 1  
INFO 2019-01-03T19:49:29.804 CUpdateProdMgr::EraseFlash Finished flash erase  
INFO 2019-01-03T19:49:29.804 CUpdateProdMgr::WriteFlash Writing 13028 bytes to flash at 2752512  
INFO 2019-01-03T19:49:30.516 CUpdateProdMgr::WriteFlash Finished writing flash  
INFO 2019-01-03T19:49:30.516 NewStyleFirmwareUpdate Header section written  
INFO 2019-01-03T19:49:30.516 NewStyleFirmwareUpdate Getting header section CRCs  
INFO 2019-01-03T19:49:55.234 NewStyleFirmwareUpdate Header section CRCs good  
INFO 2019-01-03T19:49:55.235 NewStyleFirmwareUpdate Starting download  
INFO 2019-01-03T19:49:59.492 NewStyleFirmwareUpdate Writing firmware file... 497436 bytes  
INFO 2019-01-03T19:50:25.217 NewStyleFirmwareUpdate Body of firmware written, writing last chunk  
INFO 2019-01-03T19:50:26.126 CUpdateProdMgr::OnReadShazamMessage LastFWRecord Rsp: 0 ( good )  
INFO 2019-01-03T19:50:26.127 NewStyleFirmwareUpdate Last block written, reset reader  
INFO 2019-01-03T19:50:26.128 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...  
INFO 2019-01-03T19:50:26.129 NewStyleFirmwareUpdate Firmware upgrade complete  
INFO 2019-01-03T19:50:26.372 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_FIRMWARE\_UPDATED , current count 1  
INFO 2019-01-03T19:50:26.372 MeterInterface:DetachDevice - Device 4 removed  
INFO 2019-01-03T19:50:26.373 FwUpdateMgr::DeviceDetach Firmware updated, waiting for reattach to download configuration  
ERROR 2019-01-03T19:50:56.816 FwUpdateMgr::reconnectTimeout Reader failed to reconnect  
ERROR 2019-01-03T19:50:56.816 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T19:50:56.816 WizardPageUpgrading::upgradeFinished -

status: 0

INFO 2019-01-03T19:50:57.821 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T19:50:57.821 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

ERROR 2019-01-03T19:50:57.846 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

INFO 2019-01-03T19:50:57.846

UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:50:57.847 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

INFO 2019-01-03T19:50:57.847 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T19:50:57.851 ADCWizard::next Moving to page 5

INFO 2019-01-03T19:51:06.479 MacHidManagerInterface:deviceAdded - New device with unique id: 1656

INFO 2019-01-03T19:51:06.480 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:51:06.482 MeterInterface:AddDevice - Device 5 added

INFO 2019-01-03T19:51:06.482 MeterInterface:OnAddDeviceReady - Device 5 now active

INFO 2019-01-03T19:51:06.610 ADCWizard::next Moving to page 1

INFO 2019-01-03T19:51:07.995 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T19:51:08.098 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T19:51:08.098 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.4.8"

INFO 2019-01-03T19:51:08.098 FwUpdateMgr::checkForUpgrade Match, already upgraded [ 2.4.8 ]

INFO 2019-01-03T19:51:08.098 FwUpdateMgr::loadDeviceInfo Load images for target "uptodate"

INFO 2019-01-03T19:51:08.098 FwUpdateMgr::loadFiles Device is uptodate so no associated files to load

INFO 2019-01-03T19:51:08.099 FwUpdateMgr::CompleteDeviceAttach , Upgradable: No , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T19:51:08.099 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T19:51:09.210 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:51:10.764 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T19:51:10.765 ADCWizard::next Moving to page 3

INFO 2019-01-03T19:51:18.775 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T19:51:18.775 FwUpdateMgr::loadFiles Already loaded ":\2.4.8\_config.b64" and ":\2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T19:51:18.775 WizardPageUpgrading::upgradeFinished - status: 8

INFO 2019-01-03T19:51:25.227 FwUpdateMgr::sendNextCommand Config done, 2 of 2 sent. State ( UP\_STATE\_UPDATE\_CONFIG )

INFO 2019-01-03T19:51:26.074 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...

INFO 2019-01-03T19:51:26.326 MeterInterface:DetachDevice - Device 5 removed

INFO 2019-01-03T19:51:26.326 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_CONFIRM\_CONFIG , current count 1

INFO 2019-01-03T19:51:29.134 MacHidManagerInterface:deviceAdded - New device with unique id: 1675

INFO 2019-01-03T19:51:29.135 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:51:29.136 MeterInterface:AddDevice - Device 6 added

INFO 2019-01-03T19:51:29.136 MeterInterface:OnAddDeviceReady - Device 6 now active

INFO 2019-01-03T19:51:30.654 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_CONFIRM\_CONFIG

INFO 2019-01-03T19:51:30.758 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T19:51:30.759 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.4.8"

INFO 2019-01-03T19:51:30.760 FwUpdateMgr::CommandCallback Validated UOM ( 0 ), cycles 0

INFO 2019-01-03T19:51:32.766 FwUpdateMgr::CommandCallback Upgrade finished with validated UOM

INFO 2019-01-03T19:51:32.766 WizardPageUpgrading::upgradeFinished - status: 1

INFO 2019-01-03T19:51:33.770 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T19:51:33.770 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

ERROR 2019-01-03T19:51:33.774 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

INFO 2019-01-03T19:51:33.774 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:51:33.774 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

INFO 2019-01-03T19:51:33.774 WizardPageUpgrading::statusUploadFinished - Upgrade success.

INFO 2019-01-03T19:51:33.786 ADCWizard::next Moving to page 4

INFO 2019-01-03T19:51:51.170 MeterInterface:DetachDevice - Device 6 removed

INFO 2019-01-03T19:51:51.170 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T19:53:56.265 MacUtil::enableIdleSleep Enable idle sleep  
INFO 2019-01-03T19:53:56.266 main Exit status 0  
INFO 2019-01-03T19:54:02.261 main Logging to /var/folders/nk/  
n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log  
INFO 2019-01-03T19:54:04.588 MASInterface:StartMASInterface - Starting  
MAS interface  
INFO 2019-01-03T19:54:04.604 MacHidManagerInterface:deviceAdded - New  
device with unique id: 1694  
INFO 2019-01-03T19:54:04.604 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:54:04.605 MeterInterface:AddDevice - Device 1 added  
INFO 2019-01-03T19:54:04.605 MeterInterface:OnAddDeviceReady - Device 1  
now active  
INFO 2019-01-03T19:54:05.034 main Application Version: Build (1026)  
(6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas  
(29c491dd1ca8f9cf843b7d156f423c07199b121f)  
INFO 2019-01-03T19:54:05.034 main Options , config directory (157)  
INFO 2019-01-03T19:54:05.036 MacUtil::disableIdleSleep Idle sleep disabled  
INFO 2019-01-03T19:54:06.119 FwUpdateMgr::DeviceAttach Device attached,  
id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:54:06.221 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T19:54:06.222 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
INFO 2019-01-03T19:54:06.223 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:54:06.223 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"  
INFO 2019-01-03T19:54:06.477 FwUpdateMgr::loadFiles Reading  
configuration information complete  
INFO 2019-01-03T19:54:06.479 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:54:06.479 FwUpdateMgr::CompleteDeviceAttach Not in  
the middle of an upgrade.  
INFO 2019-01-03T19:54:07.245 ADCWizard::next Moving to page 2  
INFO 2019-01-03T19:54:12.373 WizardPageUpgrading::initializePage - Device  
Id: 0  
INFO 2019-01-03T19:54:12.376 ADCWizard::next Moving to page 3  
ERROR 2019-01-03T19:54:20.455 MacHidManagerInterface:writeHidReport -  
Failed to send USB Hid report  
ERROR 2019-01-03T19:54:20.455 HIDInterface:writeToDevice - Unable to  
write to device 1  
ERROR 2019-01-03T19:54:20.455 CSerialHidMgr::SendShazamMessage Error  
sending report cmd: 32  
ERROR 2019-01-03T19:54:20.456 CSerialHidMgr::logLastMessages Last in 49  
@ "yyyy-MM-dd 11:54:06.119"

ERROR 2019-01-03T19:54:20.456 CSerialHidMgr::logLastMessages Last out  
32 @ "yyyy-MM-dd 11:54:20.384"  
ERROR 2019-01-03T19:54:20.456 CSerialHidMgr::logLastMessages Direction  
1  
INFO 2019-01-03T19:54:20.457 MeterInterface:DetachDevice - Device 1  
removed  
INFO 2019-01-03T19:54:20.457 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_GET\_BRAND\_NAME , current count 1  
ERROR 2019-01-03T19:54:20.458 FwUpdateMgr::DeviceDetach Detach from a  
device being upgraded, let lower levels report the error  
INFO 2019-01-03T19:54:20.458 WizardPageUpgrading::upgradeFinished -  
status: 0  
INFO 2019-01-03T19:54:21.462 UploadLoggingInfo::slotSendStatus Logging  
URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production  
INFO 2019-01-03T19:54:21.462 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
ERROR 2019-01-03T19:54:22.841 AzureUploadFileToEndpoint::slotUploadError  
Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T19:54:22.841  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T19:54:22.842 WizardPageUpgrading::slotUploadCompleted  
JSON Status Report upload failed  
INFO 2019-01-03T19:54:22.842 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T19:54:22.851 ADCWizard::next Moving to page 5  
INFO 2019-01-03T19:54:25.957 ADCWizard::next Moving to page 1  
INFO 2019-01-03T19:54:29.443 MacHidManagerInterface:deviceAdded - New  
device with unique id: 1723  
INFO 2019-01-03T19:54:29.443 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:54:29.444 MeterInterface:AddDevice - Device 2 added  
INFO 2019-01-03T19:54:29.444 MeterInterface:OnAddDeviceReady - Device  
2 now active  
INFO 2019-01-03T19:54:30.961 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:54:31.066 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T19:54:31.066 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
INFO 2019-01-03T19:54:31.066 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:54:31.067 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"  
INFO 2019-01-03T19:54:31.067 FwUpdateMgr::loadFiles Already loaded ":/  
2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T19:54:31.067 FwUpdateMgr::CompleteDeviceAttach ,

Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:54:31.067 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.  
INFO 2019-01-03T19:54:32.048 ADCWizard::next Moving to page 2  
INFO 2019-01-03T19:54:43.337 WizardPageUpgrading::initializePage - Device Id: 0  
INFO 2019-01-03T19:54:43.339 ADCWizard::next Moving to page 3  
INFO 2019-01-03T19:54:45.733 MeterInterface:DetachDevice - Device 2 removed  
INFO 2019-01-03T19:54:45.733 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1  
INFO 2019-01-03T19:54:47.638 MacHidManagerInterface:deviceAdded - New device with unique id: 1741  
INFO 2019-01-03T19:54:47.638 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:54:47.639 MeterInterface:AddDevice - Device 3 added  
INFO 2019-01-03T19:54:47.639 MeterInterface:OnAddDeviceReady - Device 3 now active  
INFO 2019-01-03T19:54:49.158 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_GET\_BRAND\_NAME  
INFO 2019-01-03T19:54:49.260 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T19:54:49.260 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
ERROR 2019-01-03T19:54:49.260 FwUpdateMgr::CompleteDeviceAttach Oops, in an unexpected state, aborting  
ERROR 2019-01-03T19:54:49.260 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T19:54:49.261 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T19:54:50.265 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T19:54:50.265 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
ERROR 2019-01-03T19:54:50.269 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T19:54:50.269 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T19:54:50.269 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed  
INFO 2019-01-03T19:54:50.269 WizardPageUpgrading::statusUploadFinished - Upgrade failure.  
INFO 2019-01-03T19:54:50.272 ADCWizard::next Moving to page 5  
ERROR 2019-01-03T19:54:51.344 FwUpdateMgr::startUpdate Unable to send brandname request



ERROR 2019-01-03T19:54:51.344 FwUpdateMgr::abortUpgrade command  
upgradeFinished, abort 0

INFO 2019-01-03T19:54:54.583 MeterInterface:DetachDevice - Device 3  
removed

INFO 2019-01-03T19:54:54.583 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T19:54:55.839 ADCWizard::next Moving to page 1

INFO 2019-01-03T19:54:58.397 MacHidManagerInterface:deviceAdded - New  
device with unique id: 1759

INFO 2019-01-03T19:54:58.397 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:54:58.398 MeterInterface:AddDevice - Device 4 added

INFO 2019-01-03T19:54:58.398 MeterInterface:OnAddDeviceReady - Device  
4 now active

INFO 2019-01-03T19:54:59.917 FwUpdateMgr::DeviceAttach Device attached,  
id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T19:55:00.019 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives

INFO 2019-01-03T19:55:00.019 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T19:55:00.020 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T19:55:00.020 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"

INFO 2019-01-03T19:55:00.020 FwUpdateMgr::loadFiles Already loaded ":/  
2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T19:55:00.020 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T19:55:00.020 FwUpdateMgr::CompleteDeviceAttach Not in  
the middle of an upgrade.

INFO 2019-01-03T19:55:00.767 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:55:01.691 WizardPageUpgrading::initializePage - Device  
Id: 0

INFO 2019-01-03T19:55:01.692 ADCWizard::next Moving to page 3

INFO 2019-01-03T19:55:10.101 FwUpdateMgr::processResult UOM set to  
invalid, start update

INFO 2019-01-03T19:55:10.101  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to  
[ 2.4.8 ]

INFO 2019-01-03T19:55:10.102 updateBootloader WriteFile bootloader to  
524288 , length 6144

INFO 2019-01-03T19:55:10.102 updateBootloader Sending down bootloader

INFO 2019-01-03T19:55:10.103 CUpdateProdMgr::EraseFlash Erasing flash  
sectors 0 through 1

INFO 2019-01-03T19:55:10.327 CUpdateProdMgr::EraseFlash Finished flash  
erase

INFO 2019-01-03T19:55:10.327 CUpdateProdMgr::WriteFlash Writing 6144 bytes to flash at 524288

INFO 2019-01-03T19:55:10.665 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T19:55:10.665 updateBootloader Write bootloader done

INFO 2019-01-03T19:55:11.106 FwUpdateMgr::startBootloaderUpdate Bootloader update in progress

INFO 2019-01-03T19:55:11.109 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...

INFO 2019-01-03T19:55:11.334 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_BOOTLOADER\_RESET , current count 1

INFO 2019-01-03T19:55:11.334 MeterInterface:DetachDevice - Device 4 removed

INFO 2019-01-03T19:55:13.794 MacHidManagerInterface:deviceAdded - New device with unique id: 1777

INFO 2019-01-03T19:55:13.795 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:55:13.796 MeterInterface:AddDevice - Device 5 added

INFO 2019-01-03T19:55:13.796 MeterInterface:OnAddDeviceReady - Device 5 now active

INFO 2019-01-03T19:55:15.310 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_BOOTLOADER\_RESET

INFO 2019-01-03T19:55:15.415 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T19:55:15.415 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T19:55:15.415 FwUpdateMgr::CompleteDeviceAttach Expected attach while update in progress (bootloader updated)

INFO 2019-01-03T19:55:15.423 NewStyleFirmwareUpdate Starting new style firmware update

INFO 2019-01-03T19:55:15.424 CUpdateProdMgr::ReadFlashChunkCommand Requesting read of flash at 0x70000982f952 for 6

INFO 2019-01-03T19:55:15.427 CUpdateProdMgr::OnReadShazamMessage Done reading flash

INFO 2019-01-03T19:55:15.427 CUpdateProdMgr::ReadFlash ReadFlash... ( 116 of 116 )

INFO 2019-01-03T19:55:15.427 NewStyleFirmwareUpdate Request reader compute CRC's

INFO 2019-01-03T19:55:16.427 FwUpdateMgr::startFirmwareUpdate Firmware update in progress

INFO 2019-01-03T19:55:25.927 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_UPDATE\_FIRMWARE , current count 1

INFO 2019-01-03T19:55:25.927 MeterInterface:DetachDevice - Device 5 removed

ERROR 2019-01-03T19:55:25.928 FwUpdateMgr::DeviceDetach Detach from a device being upgraded, let lower levels report the error

INFO 2019-01-03T19:55:25.928 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T19:55:26.931 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T19:55:26.931 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

ERROR 2019-01-03T19:55:26.936 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)

INFO 2019-01-03T19:55:26.936 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure

INFO 2019-01-03T19:55:26.936 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed

INFO 2019-01-03T19:55:26.937 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T19:55:26.939 ADCWizard::next Moving to page 5

INFO 2019-01-03T19:55:30.279 ADCWizard::next Moving to page 1

INFO 2019-01-03T19:55:32.058 MacHidManagerInterface:deviceAdded - New device with unique id: 1796

INFO 2019-01-03T19:55:32.059 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T19:55:32.059 MeterInterface:AddDevice - Device 6 added

INFO 2019-01-03T19:55:32.060 MeterInterface:OnAddDeviceReady - Device 6 now active

INFO 2019-01-03T19:55:32.867 NewStyleFirmwareUpdate CRC's returned from the reader

WARN 2019-01-03T19:55:32.867 FwUpdateMgr::ProgressCallback Ignore progress callback when in idle state

INFO 2019-01-03T19:55:32.867 NewStyleFirmwareUpdate Working on the sections

INFO 2019-01-03T19:55:32.867 NewStyleFirmwareUpdate CRCs [Font], reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0x5ed11df9

INFO 2019-01-03T19:55:32.867 NewStyleFirmwareUpdate bin 0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0x5ed11df9

INFO 2019-01-03T19:55:32.868 NewStyleFirmwareUpdate CRC indicates write section Font ( 0 )

INFO 2019-01-03T19:55:32.868 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 176

ERROR 2019-01-03T19:55:33.111 MacHidManagerInterface:writeHidReport - Failed to send USB Hid report

ERROR 2019-01-03T19:55:33.111 HIDInterface:writeToDevice - Unable to write to device 6

ERROR 2019-01-03T19:55:33.112 CSerialHidMgr::SendShazamMessage Error sending report cmd: 5

ERROR 2019-01-03T19:55:33.112 CSerialHidMgr::logLastMessages Last in 52 @ "yyyy-MM-dd 11:55:32.867"

ERROR 2019-01-03T19:55:33.112 CSerialHidMgr::logLastMessages Last out 5

@ "yyyy-MM-dd 11:55:33.071"  
ERROR 2019-01-03T19:55:33.113 CSerialHidMgr::logLastMessages Direction 1  
INFO 2019-01-03T19:55:33.113 MeterInterface:DetachDevice - Device 6 removed  
INFO 2019-01-03T19:55:33.323 MacHidManagerInterface:deviceAdded - New device with unique id: 1814  
INFO 2019-01-03T19:55:33.324 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:55:33.325 MeterInterface:AddDevice - Device 7 added  
INFO 2019-01-03T19:55:33.325 MeterInterface:OnAddDeviceReady - Device 7 now active  
ERROR 2019-01-03T19:55:33.618 CSerialHidMgr::SendShazamMessage Error sending report cmd: 21  
ERROR 2019-01-03T19:55:33.618 CSerialHidMgr::logLastMessages Last in 52 @ "yyyy-MM-dd 11:55:32.867"  
ERROR 2019-01-03T19:55:33.618 CSerialHidMgr::logLastMessages Last out 21 @ "yyyy-MM-dd 11:55:33.618"  
ERROR 2019-01-03T19:55:33.618 CSerialHidMgr::logLastMessages Direction 1  
INFO 2019-01-03T19:55:33.619 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 0  
INFO 2019-01-03T19:55:34.837 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:55:34.942 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T19:55:34.943 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
INFO 2019-01-03T19:55:34.943 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:55:34.943 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"  
INFO 2019-01-03T19:55:34.943 FwUpdateMgr::loadFiles Already loaded ":\2.4.8\_config.b64" and ":\2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T19:55:34.943 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:55:34.944 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.  
INFO 2019-01-03T19:55:35.930 ADCWizard::next Moving to page 2  
INFO 2019-01-03T19:55:36.888 WizardPageUpgrading::initializePage - Device Id: 0  
INFO 2019-01-03T19:55:36.890 ADCWizard::next Moving to page 3  
ERROR 2019-01-03T19:55:37.978 CUpdateProdMgr::EraseFlash Error - sector erase timed out while working on 0  
WARN 2019-01-03T19:55:37.978 FwUpdateMgr::ProgressCallback Ignore progress callback when in idle state  
ERROR 2019-01-03T19:55:37.979 NewStyleFirmwareUpdate Erase and write

failed

INFO 2019-01-03T19:55:45.109 FwUpdateMgr::processResult UOM set to invalid, start update

INFO 2019-01-03T19:55:45.109

FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]

INFO 2019-01-03T19:55:45.117 NewStyleFirmwareUpdate Starting new style firmware update

INFO 2019-01-03T19:55:45.118 CUpdateProdMgr::ReadFlashChunkCommand Requesting read of flash at 0x700009729952 for 6

INFO 2019-01-03T19:55:45.121 CUpdateProdMgr::OnReadShazamMessage Done reading flash

INFO 2019-01-03T19:55:45.121 CUpdateProdMgr::ReadFlash ReadFlash... ( 116 of 116 )

INFO 2019-01-03T19:55:45.121 NewStyleFirmwareUpdate Request reader compute CRC's

INFO 2019-01-03T19:55:46.121 FwUpdateMgr::startFirmwareUpdate Firmware update in progress

INFO 2019-01-03T19:56:02.464 NewStyleFirmwareUpdate CRC's returned from the reader

INFO 2019-01-03T19:56:02.464 NewStyleFirmwareUpdate Working on the sections

INFO 2019-01-03T19:56:02.464 NewStyleFirmwareUpdate CRCs [Font], reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0xbafaa64e

INFO 2019-01-03T19:56:02.464 NewStyleFirmwareUpdate bin 0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0xbafaa64e

INFO 2019-01-03T19:56:02.464 NewStyleFirmwareUpdate CRC indicates write section Font ( 0 )

INFO 2019-01-03T19:56:02.465 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 176

ERROR 2019-01-03T19:56:21.708 MacHidManagerInterface:writeHidReport - Failed to send USB Hid report

ERROR 2019-01-03T19:56:21.709 HIDInterface:writeToDevice - Unable to write to device 7

ERROR 2019-01-03T19:56:21.709 CSerialHidMgr::SendShazamMessage Error sending report cmd: 30

ERROR 2019-01-03T19:56:21.709 CSerialHidMgr::logLastMessages Last in 62 @ "yyyy-MM-dd 11:56:21.519"

ERROR 2019-01-03T19:56:21.710 CSerialHidMgr::logLastMessages Last out 30 @ "yyyy-MM-dd 11:56:21.622"

ERROR 2019-01-03T19:56:21.710 CSerialHidMgr::logLastMessages Direction 1

INFO 2019-01-03T19:56:21.713 MeterInterface:DetachDevice - Device 7 removed

INFO 2019-01-03T19:56:21.713 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_UPDATE\_FIRMWARE , current count 1

ERROR 2019-01-03T19:56:21.713 FwUpdateMgr::DeviceDetach Detach from a

device being upgraded, let lower levels report the error  
INFO 2019-01-03T19:56:21.713 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T19:56:22.325 MacHidManagerInterface:deviceAdded - New device with unique id: 1839  
INFO 2019-01-03T19:56:22.325 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T19:56:22.326 MeterInterface:AddDevice - Device 8 added  
INFO 2019-01-03T19:56:22.326 MeterInterface:OnAddDeviceReady - Device 8 now active  
INFO 2019-01-03T19:56:22.718 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T19:56:22.718 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
INFO 2019-01-03T19:56:23.837 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T19:56:23.941 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T19:56:23.942 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
INFO 2019-01-03T19:56:23.942 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T19:56:23.942 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"  
INFO 2019-01-03T19:56:23.943 FwUpdateMgr::loadFiles Already loaded ":\2.4.8\_config.b64" and ":\2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T19:56:23.943 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T19:56:23.943 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.  
ERROR 2019-01-03T19:56:25.745 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T19:56:25.745 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T19:56:25.746 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed  
INFO 2019-01-03T19:56:25.746 WizardPageUpgrading::statusUploadFinished - Upgrade failure.  
INFO 2019-01-03T19:56:25.748 ADCWizard::next Moving to page 5  
ERROR 2019-01-03T19:56:26.715 CUpdateProdMgr::EraseFlash Error - sector erase timed out while working on 89  
WARN 2019-01-03T19:56:26.716 FwUpdateMgr::ProgressCallback Ignore progress callback when in idle state  
ERROR 2019-01-03T19:56:26.716 NewStyleFirmwareUpdate Erase and write failed  
INFO 2019-01-03T19:56:41.340 ADCWizard::next Moving to page 2

INFO 2019-01-03T19:56:41.962 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T19:56:41.964 ADCWizard::next Moving to page 3

INFO 2019-01-03T19:56:50.179 FwUpdateMgr::processResult UOM set to invalid, start update

INFO 2019-01-03T19:56:50.179 FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]

INFO 2019-01-03T19:56:50.186 NewStyleFirmwareUpdate Starting new style firmware update

INFO 2019-01-03T19:56:50.187 CUpdateProdMgr::ReadFlashChunkCommand Requesting read of flash at 0x700009729952 for 6

INFO 2019-01-03T19:56:50.190 CUpdateProdMgr::OnReadShazamMessage Done reading flash

INFO 2019-01-03T19:56:50.190 CUpdateProdMgr::ReadFlash ReadFlash... ( 116 of 116 )

INFO 2019-01-03T19:56:50.190 NewStyleFirmwareUpdate Request reader compute CRC's

INFO 2019-01-03T19:56:51.189 FwUpdateMgr::startFirmwareUpdate Firmware update in progress

INFO 2019-01-03T19:57:07.199 NewStyleFirmwareUpdate CRC's returned from the reader

INFO 2019-01-03T19:57:07.199 NewStyleFirmwareUpdate Working on the sections

INFO 2019-01-03T19:57:07.199 NewStyleFirmwareUpdate CRCs [Font], reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0x780390f2

INFO 2019-01-03T19:57:07.199 NewStyleFirmwareUpdate bin 0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0x780390f2

INFO 2019-01-03T19:57:07.199 NewStyleFirmwareUpdate CRC indicates write section Font ( 0 )

INFO 2019-01-03T19:57:07.199 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 176

INFO 2019-01-03T19:57:45.761 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T19:57:45.761 CUpdateProdMgr::WriteFlash Writing 11482324 bytes to flash at 2818048

INFO 2019-01-03T20:08:14.282 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T20:08:14.282 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T20:08:14.282 NewStyleFirmwareUpdate CRCs [Bmp], reader 0x900000 loc 0xfce74dc8 crc 0x155ee7 size, ca 0xfce74dc8

INFO 2019-01-03T20:08:14.282 NewStyleFirmwareUpdate bin 0xb10000 loc 0xa49ddde8 crc 0x17149f size, ca 0xfce74dc8

INFO 2019-01-03T20:08:14.282 NewStyleFirmwareUpdate CRC indicates write section Bmp ( 1 )

INFO 2019-01-03T20:08:14.282 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 24

INFO 2019-01-03T20:08:19.437 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T20:08:19.437 CUpdateProdMgr::WriteFlash Writing 1512608 bytes to flash at 14352384

INFO 2019-01-03T20:09:42.435 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T20:09:42.435 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T20:09:42.435 NewStyleFirmwareUpdate CRCs [Strings], reader 0xb00000 loc 0xeb0dc4f0 crc 0x3e686 size, ca 0xeb0dc4f0

INFO 2019-01-03T20:09:42.435 NewStyleFirmwareUpdate bin 0xc90000 loc 0x70ea3759 crc 0x8126e size, ca 0xeb0dc4f0

INFO 2019-01-03T20:09:42.435 NewStyleFirmwareUpdate CRC indicates write section Strings ( 2 )

INFO 2019-01-03T20:09:42.435 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 9

INFO 2019-01-03T20:09:44.368 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T20:09:44.368 CUpdateProdMgr::WriteFlash Writing 529008 bytes to flash at 15925248

INFO 2019-01-03T20:10:13.391 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T20:10:13.391 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T20:10:13.391 NewStyleFirmwareUpdate Writing header section...

INFO 2019-01-03T20:10:13.391 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 1

INFO 2019-01-03T20:10:13.629 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T20:10:13.629 CUpdateProdMgr::WriteFlash Writing 13028 bytes to flash at 2752512

INFO 2019-01-03T20:10:14.342 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T20:10:14.342 NewStyleFirmwareUpdate Header section written

INFO 2019-01-03T20:10:14.342 NewStyleFirmwareUpdate Getting header section CRCs

INFO 2019-01-03T20:10:39.103 NewStyleFirmwareUpdate Header section CRCs good

INFO 2019-01-03T20:10:39.103 NewStyleFirmwareUpdate Starting download

INFO 2019-01-03T20:10:43.858 NewStyleFirmwareUpdate Writing firmware file... 497436 bytes

INFO 2019-01-03T20:11:09.080 NewStyleFirmwareUpdate Body of firmware



written, writing last chunk

INFO 2019-01-03T20:11:09.401 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_UPDATE\_FIRMWARE , current count 1

INFO 2019-01-03T20:11:09.401 MeterInterface:DetachDevice - Device 8 removed

ERROR 2019-01-03T20:11:09.401 FwUpdateMgr::DeviceDetach Detach from a device being upgraded, let lower levels report the error

INFO 2019-01-03T20:11:09.403 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T20:11:10.409 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T20:11:10.409 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

INFO 2019-01-03T20:11:12.287

UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success

INFO 2019-01-03T20:11:12.287 WizardPageUpgrading::slotUploadCompleted JSON Status report upload worked, fw status 0

INFO 2019-01-03T20:11:12.287 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T20:11:12.290 ADCWizard::next Moving to page 5

INFO 2019-01-03T20:11:28.474 MacHidManagerInterface:deviceAdded - New device with unique id: 1898

INFO 2019-01-03T20:11:28.475 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T20:11:28.476 MeterInterface:AddDevice - Device 9 added

INFO 2019-01-03T20:11:28.476 MeterInterface:OnAddDeviceReady - Device 9 now active

INFO 2019-01-03T20:11:29.986 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T20:11:30.091 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T20:11:30.092 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T20:11:30.092 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T20:11:30.092 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T20:11:30.092 FwUpdateMgr::loadFiles Already loaded ":/2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T20:11:30.092 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T20:11:30.092 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T20:11:31.291 ADCWizard::next Moving to page 2

INFO 2019-01-03T20:11:40.571 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T20:11:40.572 ADCWizard::next Moving to page 3  
INFO 2019-01-03T20:11:48.779 FwUpdateMgr::processResult UOM set to invalid, start update  
INFO 2019-01-03T20:11:48.779  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]  
ERROR 2019-01-03T20:11:48.779 FWUpdateLib::UpgradeFirmware ERR: Firmware upgrade is still in progress...  
ERROR 2019-01-03T20:11:48.779  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Unable to start the actual firmware upgrade  
ERROR 2019-01-03T20:11:48.779 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T20:11:48.780 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T20:11:49.786 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T20:11:49.786 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
INFO 2019-01-03T20:11:50.950  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success  
INFO 2019-01-03T20:11:50.951 WizardPageUpgrading::slotUploadCompleted JSON Status report upload worked, fw status 0  
INFO 2019-01-03T20:11:50.951 WizardPageUpgrading::statusUploadFinished - Upgrade failure.  
INFO 2019-01-03T20:11:50.953 ADCWizard::next Moving to page 5  
INFO 2019-01-03T20:12:05.113 ADCWizard::next Moving to page 2  
INFO 2019-01-03T20:12:05.887 WizardPageUpgrading::initializePage - Device Id: 0  
INFO 2019-01-03T20:12:05.888 ADCWizard::next Moving to page 3  
INFO 2019-01-03T20:12:14.099 FwUpdateMgr::processResult UOM set to invalid, start update  
INFO 2019-01-03T20:12:14.099  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]  
ERROR 2019-01-03T20:12:14.099 FWUpdateLib::UpgradeFirmware ERR: Firmware upgrade is still in progress...  
ERROR 2019-01-03T20:12:14.099  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Unable to start the actual firmware upgrade  
ERROR 2019-01-03T20:12:14.099 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T20:12:14.101 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T20:12:15.105 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T20:12:15.106 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
INFO 2019-01-03T20:12:16.370  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success  
INFO 2019-01-03T20:12:16.371 WizardPageUpgrading::slotUploadCompleted  
JSON Status report upload worked, fw status 0  
INFO 2019-01-03T20:12:16.371 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T20:12:16.374 ADCWizard::next Moving to page 5  
INFO 2019-01-03T20:12:20.933 ADCWizard::next Moving to page 2  
INFO 2019-01-03T20:12:22.477 WizardPageUpgrading::initializePage - Device  
Id: 0  
INFO 2019-01-03T20:12:22.478 ADCWizard::next Moving to page 3  
INFO 2019-01-03T20:12:30.695 FwUpdateMgr::processResult UOM set to  
invalid, start update  
INFO 2019-01-03T20:12:30.695  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to  
[ 2.4.8 ]  
ERROR 2019-01-03T20:12:30.695 FWUpdateLib::UpgradeFirmware ERR:  
Firmware upgrade is still in progress...  
ERROR 2019-01-03T20:12:30.695  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Unable to start the actual  
firmware upgrade  
ERROR 2019-01-03T20:12:30.695 FwUpdateMgr::abortUpgrade command  
upgradeFinished, abort 0  
INFO 2019-01-03T20:12:30.696 WizardPageUpgrading::upgradeFinished -  
status: 0  
INFO 2019-01-03T20:12:31.701 UploadLoggingInfo::slotSendStatus Logging  
URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T20:12:31.701 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
INFO 2019-01-03T20:12:32.842  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success  
INFO 2019-01-03T20:12:32.842 WizardPageUpgrading::slotUploadCompleted  
JSON Status report upload worked, fw status 0  
INFO 2019-01-03T20:12:32.843 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T20:12:32.845 ADCWizard::next Moving to page 5  
ERROR 2019-01-03T20:13:09.084 SendShazamMessageAndWait Timeout  
waiting for response from 25 command  
ERROR 2019-01-03T20:13:09.084 CSerialHidMgr::logLastMessages Last in 32  
@ "yyyy-MM-dd 12:12:30.694"  
ERROR 2019-01-03T20:13:09.084 CSerialHidMgr::logLastMessages Last out  
32 @ "yyyy-MM-dd 12:12:30.502"  
ERROR 2019-01-03T20:13:09.085 CSerialHidMgr::logLastMessages Direction  
2

WARN 2019-01-03T20:13:09.085 FwUpdateMgr::ProgressCallback Ignore progress callback when in idle state

ERROR 2019-01-03T20:13:09.085 NewStyleFirmwareUpdate Unable to send last chunk of firmware

INFO 2019-01-03T20:13:20.390 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T20:13:20.390 MeterInterface:DetachDevice - Device 9 removed

INFO 2019-01-03T20:13:24.543 MacHidManagerInterface:deviceAdded - New device with unique id: 1917

INFO 2019-01-03T20:13:24.543 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T20:13:24.544 MeterInterface:AddDevice - Device 10 added

INFO 2019-01-03T20:13:24.544 MeterInterface:OnAddDeviceReady - Device 10 now active

INFO 2019-01-03T20:13:25.747 ADCWizard::next Moving to page 1

INFO 2019-01-03T20:13:26.055 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T20:13:26.160 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T20:13:26.160 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T20:13:26.161 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T20:13:26.161 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T20:13:26.161 FwUpdateMgr::loadFiles Already loaded ":/2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T20:13:26.161 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T20:13:26.161 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T20:13:27.592 ADCWizard::next Moving to page 2

INFO 2019-01-03T20:13:28.477 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T20:13:28.478 ADCWizard::next Moving to page 3

INFO 2019-01-03T20:13:36.689 FwUpdateMgr::processResult UOM set to invalid, start update

INFO 2019-01-03T20:13:36.689 FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]

INFO 2019-01-03T20:13:36.697 NewStyleFirmwareUpdate Starting new style firmware update

INFO 2019-01-03T20:13:36.698 CUpdateProdMgr::ReadFlashChunkCommand Requesting read of flash at 0x70000982f952 for 6

INFO 2019-01-03T20:13:36.701 CUpdateProdMgr::OnReadShazamMessage

Done reading flash

INFO 2019-01-03T20:13:36.701 CUpdateProdMgr::ReadFlash ReadFlash...  
( 116 of 116 )

INFO 2019-01-03T20:13:36.701 NewStyleFirmwareUpdate Request reader  
compute CRC's

INFO 2019-01-03T20:13:37.696 FwUpdateMgr::startFirmwareUpdate  
Firmware update in progress

INFO 2019-01-03T20:14:01.498 NewStyleFirmwareUpdate CRC's returned  
from the reader

INFO 2019-01-03T20:14:01.498 NewStyleFirmwareUpdate Working on the  
sections

INFO 2019-01-03T20:14:01.498 NewStyleFirmwareUpdate CRCs [Font],  
reader 0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0xa9d932d6

INFO 2019-01-03T20:14:01.498 NewStyleFirmwareUpdate bin  
0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0xa9d932d6

INFO 2019-01-03T20:14:01.498 NewStyleFirmwareUpdate CRCs [Bmp],  
reader 0xb10000 loc 0xa49ddde8 crc 0x17149f size, ca 0xa49ddde8

INFO 2019-01-03T20:14:01.498 NewStyleFirmwareUpdate bin  
0xb10000 loc 0xa49ddde8 crc 0x17149f size, ca 0xa49ddde8

INFO 2019-01-03T20:14:01.499 NewStyleFirmwareUpdate CRCs [Strings],  
reader 0xc90000 loc 0x70ea3759 crc 0x8126e size, ca 0x70ea3759

INFO 2019-01-03T20:14:01.499 NewStyleFirmwareUpdate bin  
0xc90000 loc 0x70ea3759 crc 0x8126e size, ca 0x70ea3759

INFO 2019-01-03T20:14:01.499 NewStyleFirmwareUpdate Starting download

INFO 2019-01-03T20:14:02.874 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_UPDATE\_FIRMWARE , current count 1

INFO 2019-01-03T20:14:02.874 MeterInterface:DetachDevice - Device 10  
removed

ERROR 2019-01-03T20:14:02.875 FwUpdateMgr::DeviceDetach Detach from a  
device being upgraded, let lower levels report the error

INFO 2019-01-03T20:14:02.875 WizardPageUpgrading::upgradeFinished -  
status: 0

INFO 2019-01-03T20:14:03.881 UploadLoggingInfo::slotSendStatus Logging  
URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T20:14:03.881 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod

INFO 2019-01-03T20:14:05.107

UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success

INFO 2019-01-03T20:14:05.108 WizardPageUpgrading::slotUploadCompleted  
JSON Status report upload worked, fw status 0

INFO 2019-01-03T20:14:05.108 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.

INFO 2019-01-03T20:14:05.111 ADCWizard::next Moving to page 5

INFO 2019-01-03T20:14:07.952 MacHidManagerInterface:deviceAdded - New  
device with unique id: 1935

INFO 2019-01-03T20:14:07.952 MacHidManagerInterface:deviceAdded -

Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T20:14:07.955 MeterInterface:AddDevice - Device 11 added  
INFO 2019-01-03T20:14:07.955 MeterInterface:OnAddDeviceReady - Device 11 now active  
INFO 2019-01-03T20:14:09.467 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T20:14:09.573 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T20:14:09.573 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
INFO 2019-01-03T20:14:09.573 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T20:14:09.573 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"  
INFO 2019-01-03T20:14:09.573 FwUpdateMgr::loadFiles Already loaded ":/2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T20:14:09.574 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T20:14:09.574 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.  
INFO 2019-01-03T20:14:10.030 ADCWizard::next Moving to page 2  
INFO 2019-01-03T20:14:10.886 WizardPageUpgrading::initializePage - Device Id: 0  
INFO 2019-01-03T20:14:10.887 ADCWizard::next Moving to page 3  
INFO 2019-01-03T20:14:20.512 FwUpdateMgr::processResult UOM set to invalid, start update  
INFO 2019-01-03T20:14:20.512  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]  
ERROR 2019-01-03T20:14:20.512 FWUpdateLib::UpgradeFirmware ERR: Firmware upgrade is still in progress...  
ERROR 2019-01-03T20:14:20.512  
FwUpdateMgr::updateTargetDeviceFirmware\_part2 Unable to start the actual firmware upgrade  
ERROR 2019-01-03T20:14:20.512 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T20:14:20.513 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T20:14:21.518 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T20:14:21.518 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
INFO 2019-01-03T20:14:22.961  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success  
INFO 2019-01-03T20:14:22.962 WizardPageUpgrading::slotUploadCompleted JSON Status report upload worked, fw status 0

INFO 2019-01-03T20:14:22.962 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.

INFO 2019-01-03T20:14:22.965 ADCWizard::next Moving to page 5

ERROR 2019-01-03T20:16:01.502 SendShazamMessageAndWait Timeout  
waiting for response from 23 command

ERROR 2019-01-03T20:16:01.502 CSerialHidMgr::logLastMessages Last in 32  
@ "yyyy-MM-dd 12:14:20.511"

ERROR 2019-01-03T20:16:01.502 CSerialHidMgr::logLastMessages Last out  
32 @ "yyyy-MM-dd 12:14:18.912"

ERROR 2019-01-03T20:16:01.502 CSerialHidMgr::logLastMessages Direction  
2

WARN 2019-01-03T20:16:01.502 FwUpdateMgr::ProgressCallback Ignore  
progress callback when in idle state

ERROR 2019-01-03T20:16:01.502 NewStyleFirmwareUpdate Unable to send  
start write firmware message

INFO 2019-01-03T20:18:03.926 MacUtil::enableIdleSleep Enable idle sleep

INFO 2019-01-03T20:18:03.926 main Exit status 0

INFO 2019-01-03T21:54:29.486 main Logging to /var/folders/nk/  
n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log

INFO 2019-01-03T21:54:30.611 MASInterface:StartMASInterface - Starting  
MAS interface

INFO 2019-01-03T21:54:30.672 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2082

INFO 2019-01-03T21:54:30.673 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T21:54:30.680 MeterInterface:AddDevice - Device 1 added

INFO 2019-01-03T21:54:30.680 MeterInterface:OnAddDeviceReady - Device 1  
now active

INFO 2019-01-03T21:54:30.875 main Application Version: Build (1026)  
(6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas  
(29c491dd1ca8f9cf843b7d156f423c07199b121f)

INFO 2019-01-03T21:54:30.875 main Options , config directory (157)

INFO 2019-01-03T21:54:30.876 MacUtil::disableIdleSleep Idle sleep disabled

INFO 2019-01-03T21:54:32.189 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T21:54:32.290 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives

INFO 2019-01-03T21:54:32.290 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"

INFO 2019-01-03T21:54:32.290 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T21:54:32.291 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"

INFO 2019-01-03T21:54:32.407 FwUpdateMgr::loadFiles Reading  
configuration information complete

INFO 2019-01-03T21:54:32.408 FwUpdateMgr::CompleteDeviceAttach ,

Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T21:54:32.409 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.  
INFO 2019-01-03T21:54:43.962 ADCWizard::next Moving to page 2  
INFO 2019-01-03T21:55:10.622 WizardPageUpgrading::initializePage - Device Id: 0  
INFO 2019-01-03T21:55:10.639 ADCWizard::next Moving to page 3  
INFO 2019-01-03T21:55:12.158 MeterInterface:DetachDevice - Device 1 removed  
INFO 2019-01-03T21:55:12.158 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1  
INFO 2019-01-03T21:55:14.488 MacHidManagerInterface:deviceAdded - New device with unique id: 2112  
INFO 2019-01-03T21:55:14.488 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T21:55:14.489 MeterInterface:AddDevice - Device 2 added  
INFO 2019-01-03T21:55:14.489 MeterInterface:OnAddDeviceReady - Device 2 now active  
INFO 2019-01-03T21:55:16.002 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_GET\_BRAND\_NAME  
INFO 2019-01-03T21:55:16.104 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives  
INFO 2019-01-03T21:55:16.104 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"  
ERROR 2019-01-03T21:55:16.104 FwUpdateMgr::CompleteDeviceAttach Oops, in an unexpected state, aborting  
ERROR 2019-01-03T21:55:16.104 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T21:55:16.105 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T21:55:17.117 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T21:55:17.117 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
ERROR 2019-01-03T21:55:18.645 FwUpdateMgr::startUpdate Unable to send brandname request  
ERROR 2019-01-03T21:55:18.646 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0  
INFO 2019-01-03T21:55:18.646 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T21:55:18.994 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success  
INFO 2019-01-03T21:55:19.647 WizardPageUpgrading::slotUploadCompleted JSON Status report upload worked, fw status 0  
INFO 2019-01-03T21:55:19.648 WizardPageUpgrading::statusUploadFinished - Upgrade failure.



INFO 2019-01-03T21:55:19.653 ADCWizard::next Moving to page 5  
INFO 2019-01-03T21:55:19.692 UploadLoggingInfo::slotSendStatus Logging  
URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>  
INFO 2019-01-03T21:55:19.692 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
INFO 2019-01-03T21:55:20.854  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success  
INFO 2019-01-03T21:55:20.854 WizardPageUpgrading::slotUploadCompleted  
JSON Status report upload worked, fw status 0  
INFO 2019-01-03T21:55:20.854 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T21:55:20.855 ADCWizard::next Moving to page 5  
INFO 2019-01-03T21:55:23.973 ADCWizard::next Moving to page 2  
INFO 2019-01-03T21:55:26.298 ADCWizard::next Moving to page 5  
INFO 2019-01-03T21:58:40.624 MacUtil::enableIdleSleep Enable idle sleep  
INFO 2019-01-03T21:58:40.624 main Exit status 0  
INFO 2019-01-03T21:58:45.904 main Logging to /var/folders/nk/  
n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log  
INFO 2019-01-03T21:58:46.977 MASInterface:StartMASInterface - Starting  
MAS interface  
INFO 2019-01-03T21:58:47.010 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2112  
INFO 2019-01-03T21:58:47.011 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T21:58:47.011 MeterInterface:AddDevice - Device 1 added  
INFO 2019-01-03T21:58:47.011 MeterInterface:OnAddDeviceReady - Device 1  
now active  
INFO 2019-01-03T21:58:47.204 main Application Version: Build (1026)  
(6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas  
(29c491dd1ca8f9cf843b7d156f423c07199b121f)  
INFO 2019-01-03T21:58:47.204 main Options , config directory (157)  
INFO 2019-01-03T21:58:47.206 MacUtil::disableIdleSleep Idle sleep disabled  
INFO 2019-01-03T21:58:48.523 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T21:58:48.624 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T21:58:48.624 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"  
INFO 2019-01-03T21:58:48.624 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T21:58:48.624 FwUpdateMgr::loadDeviceInfo Load images  
for target "2.4.8"  
INFO 2019-01-03T21:58:48.737 FwUpdateMgr::loadFiles Reading  
configuration information complete  
INFO 2019-01-03T21:58:48.738 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T21:58:48.738 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T21:58:54.463 ADCWizard::next Moving to page 2

INFO 2019-01-03T21:58:55.401 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T21:58:55.403 ADCWizard::next Moving to page 3

INFO 2019-01-03T21:59:03.807 FwUpdateMgr::processResult UOM set to invalid, start update

INFO 2019-01-03T21:59:03.807

FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]

INFO 2019-01-03T21:59:03.807 updateBootloader WriteFile bootloader to 524288 , length 6144

INFO 2019-01-03T21:59:03.808 updateBootloader Sending down bootloader

INFO 2019-01-03T21:59:03.808 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 1

INFO 2019-01-03T21:59:04.013 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T21:59:04.013 CUpdateProdMgr::WriteFlash Writing 6144 bytes to flash at 524288

INFO 2019-01-03T21:59:04.279 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T21:59:04.279 updateBootloader Write bootloader done

INFO 2019-01-03T21:59:04.807 FwUpdateMgr::startBootloaderUpdate

Bootloader update in progress

INFO 2019-01-03T21:59:04.809 CUpdateProdMgr::OnReadShazamMessage

Meter rebooting...

INFO 2019-01-03T21:59:05.040 MeterInterface:DetachDevice - Device 1 removed

INFO 2019-01-03T21:59:05.040 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_BOOTLOADER\_RESET , current count 1

INFO 2019-01-03T21:59:08.434 MacHidManagerInterface:deviceAdded - New device with unique id: 2164

INFO 2019-01-03T21:59:08.445 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T21:59:08.456 MeterInterface:AddDevice - Device 2 added

INFO 2019-01-03T21:59:08.457 MeterInterface:OnAddDeviceReady - Device 2 now active

INFO 2019-01-03T21:59:09.961 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_BOOTLOADER\_RESET

INFO 2019-01-03T21:59:10.064 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T21:59:10.064 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.1.2"

INFO 2019-01-03T21:59:10.064 FwUpdateMgr::CompleteDeviceAttach

Expected attach while update in progress (bootloader updated)

INFO 2019-01-03T21:59:10.071 NewStyleFirmwareUpdate Starting new style firmware update

INFO 2019-01-03T21:59:10.071 CUpdateProdMgr::ReadFlashChunkCommand Requesting read of flash at 0x70000a907952 for 6

INFO 2019-01-03T21:59:10.073 CUpdateProdMgr::OnReadShazamMessage Done reading flash

INFO 2019-01-03T21:59:10.074 CUpdateProdMgr::ReadFlash ReadFlash... ( 116 of 116 )

INFO 2019-01-03T21:59:10.074 NewStyleFirmwareUpdate Request reader compute CRC's

INFO 2019-01-03T21:59:11.076 FwUpdateMgr::startFirmwareUpdate Firmware update in progress

INFO 2019-01-03T21:59:27.039 NewStyleFirmwareUpdate CRC's returned from the reader

INFO 2019-01-03T21:59:27.039 NewStyleFirmwareUpdate Working on the sections

INFO 2019-01-03T21:59:27.039 NewStyleFirmwareUpdate CRCs [Font], reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0x5ed11df9

INFO 2019-01-03T21:59:27.039 NewStyleFirmwareUpdate bin 0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0x5ed11df9

INFO 2019-01-03T21:59:27.063 NewStyleFirmwareUpdate CRC indicates write section Font ( 0 )

INFO 2019-01-03T21:59:27.063 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 176

INFO 2019-01-03T22:00:01.484 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T22:00:01.504 CUpdateProdMgr::WriteFlash Writing 11482324 bytes to flash at 2818048

INFO 2019-01-03T22:09:57.735 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T22:09:58.013 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T22:09:58.013 NewStyleFirmwareUpdate CRCs [Bmp], reader 0x900000 loc 0xfce74dc8 crc 0x155ee7 size, ca 0xfce74dc8

INFO 2019-01-03T22:09:58.013 NewStyleFirmwareUpdate bin 0xb10000 loc 0xa49ddde8 crc 0x17149f size, ca 0xfce74dc8

INFO 2019-01-03T22:09:58.013 NewStyleFirmwareUpdate CRC indicates write section Bmp ( 1 )

INFO 2019-01-03T22:09:58.013 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 24

INFO 2019-01-03T22:10:02.837 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T22:10:02.837 CUpdateProdMgr::WriteFlash Writing 1512608 bytes to flash at 14352384

INFO 2019-01-03T22:11:25.361 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T22:11:25.361 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T22:11:25.362 NewStyleFirmwareUpdate CRCs [Strings], reader 0xb00000 loc 0xeb0dc4f0 crc 0x3e686 size, ca 0xeb0dc4f0

INFO 2019-01-03T22:11:25.362 NewStyleFirmwareUpdate bin 0xc90000 loc 0x70ea3759 crc 0x8126e size, ca 0xeb0dc4f0

INFO 2019-01-03T22:11:25.362 NewStyleFirmwareUpdate CRC indicates write section Strings ( 2 )

INFO 2019-01-03T22:11:25.362 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 9

INFO 2019-01-03T22:11:27.205 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T22:11:27.206 CUpdateProdMgr::WriteFlash Writing 529008 bytes to flash at 15925248

INFO 2019-01-03T22:11:56.020 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T22:11:56.020 NewStyleFirmwareUpdate Section erased and written

INFO 2019-01-03T22:11:56.020 NewStyleFirmwareUpdate Writing header section...

INFO 2019-01-03T22:11:56.020 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 1

INFO 2019-01-03T22:11:56.228 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T22:11:56.228 CUpdateProdMgr::WriteFlash Writing 13028 bytes to flash at 2752512

INFO 2019-01-03T22:11:56.933 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T22:11:56.933 NewStyleFirmwareUpdate Header section written

INFO 2019-01-03T22:11:56.933 NewStyleFirmwareUpdate Getting header section CRCs

INFO 2019-01-03T22:12:21.690 NewStyleFirmwareUpdate Header section CRCs good

INFO 2019-01-03T22:12:21.690 NewStyleFirmwareUpdate Starting download

INFO 2019-01-03T22:12:25.940 NewStyleFirmwareUpdate Writing firmware file... 497436 bytes

INFO 2019-01-03T22:12:44.244 NewStyleFirmwareUpdate Body of firmware written, writing last chunk

INFO 2019-01-03T22:12:45.154 CUpdateProdMgr::OnReadShazamMessage LastFWRecord Rsp: 0 ( good )

INFO 2019-01-03T22:12:45.154 NewStyleFirmwareUpdate Last block written, reset reader

INFO 2019-01-03T22:12:45.156 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...

INFO 2019-01-03T22:12:45.156 NewStyleFirmwareUpdate Firmware upgrade

complete

INFO 2019-01-03T22:12:45.392 MeterInterface:DetachDevice - Device 2 removed

INFO 2019-01-03T22:12:45.392 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_FIRMWARE\_UPDATED , current count 1

INFO 2019-01-03T22:12:45.393 FwUpdateMgr::DeviceDetach Firmware updated, waiting for reattach to download configuration

ERROR 2019-01-03T22:13:15.658 FwUpdateMgr::reconnectTimeout Reader failed to reconnect

ERROR 2019-01-03T22:13:15.658 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T22:13:15.658 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T22:13:16.697 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T22:13:16.698 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

INFO 2019-01-03T22:13:18.608

UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success

INFO 2019-01-03T22:13:18.608 WizardPageUpgrading::slotUploadCompleted JSON Status report upload worked, fw status 0

INFO 2019-01-03T22:13:18.608 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T22:13:18.614 ADCWizard::next Moving to page 5

INFO 2019-01-03T22:13:28.143 ADCWizard::next Moving to page 1

INFO 2019-01-03T22:13:30.960 MacHidManagerInterface:deviceAdded - New device with unique id: 2198

INFO 2019-01-03T22:13:30.960 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:13:30.982 MeterInterface:AddDevice - Device 3 added

INFO 2019-01-03T22:13:30.982 MeterInterface:OnAddDeviceReady - Device 3 now active

INFO 2019-01-03T22:13:32.498 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T22:13:32.603 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:13:32.603 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.4.8"

INFO 2019-01-03T22:13:32.604 FwUpdateMgr::checkForUpgrade Match, already upgraded [ 2.4.8 ]

INFO 2019-01-03T22:13:32.604 FwUpdateMgr::loadDeviceInfo Load images for target "uptodate"

INFO 2019-01-03T22:13:32.604 FwUpdateMgr::loadFiles Device is uptodate so no associated files to load

INFO 2019-01-03T22:13:32.604 FwUpdateMgr::CompleteDeviceAttach , Upgradable: No , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T22:13:32.604 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T22:13:33.251 ADCWizard::next Moving to page 2

INFO 2019-01-03T22:13:33.864 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T22:13:33.865 ADCWizard::next Moving to page 3

INFO 2019-01-03T22:13:41.872 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T22:13:41.872 FwUpdateMgr::loadFiles Already loaded ":\2.4.8\_config.b64" and ":\2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T22:13:41.872 WizardPageUpgrading::upgradeFinished - status: 8

INFO 2019-01-03T22:13:48.317 FwUpdateMgr::sendNextCommand Config done, 2 of 2 sent. State ( UP\_STATE\_UPDATE\_CONFIG )

INFO 2019-01-03T22:13:49.186 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...

INFO 2019-01-03T22:13:49.423 MeterInterface:DetachDevice - Device 3 removed

INFO 2019-01-03T22:13:49.423 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_CONFIRM\_CONFIG , current count 1

INFO 2019-01-03T22:13:52.116 MacHidManagerInterface:deviceAdded - New device with unique id: 2216

INFO 2019-01-03T22:13:52.116 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:13:52.116 MeterInterface:AddDevice - Device 4 added

INFO 2019-01-03T22:13:52.116 MeterInterface:OnAddDeviceReady - Device 4 now active

INFO 2019-01-03T22:13:53.631 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_CONFIRM\_CONFIG

INFO 2019-01-03T22:13:53.736 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:13:53.736 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JKMW284-T0090" , Version: "2.4.8"

INFO 2019-01-03T22:13:53.739 FwUpdateMgr::CommandCallback Validated UOM ( 0 ), cycles 0

INFO 2019-01-03T22:13:55.742 FwUpdateMgr::CommandCallback Upgrade finished with validated UOM

INFO 2019-01-03T22:13:55.742 WizardPageUpgrading::upgradeFinished - status: 1

INFO 2019-01-03T22:13:56.807 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T22:13:56.807 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

INFO 2019-01-03T22:13:57.946 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success

INFO 2019-01-03T22:13:57.946 WizardPageUpgrading::slotUploadCompleted

JSON Status report upload worked, fw status 1  
INFO 2019-01-03T22:13:57.946 WizardPageUpgrading::statusUploadFinished  
- Upgrade success.  
INFO 2019-01-03T22:13:57.951 ADCWizard::next Moving to page 4  
INFO 2019-01-03T22:14:04.487 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 1  
INFO 2019-01-03T22:14:04.487 MeterInterface:DetachDevice - Device 4  
removed  
INFO 2019-01-03T22:14:06.981 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2234  
INFO 2019-01-03T22:14:06.982 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T22:14:06.982 MeterInterface:AddDevice - Device 5 added  
INFO 2019-01-03T22:14:06.982 MeterInterface:OnAddDeviceReady - Device  
5 now active  
INFO 2019-01-03T22:14:08.497 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JKMW284-T0090" , Version: "2.4.8"  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::checkForUpgrade Match,  
already upgraded [ 2.4.8 ]  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::loadDeviceInfo Load images  
for target "uptodate"  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::loadFiles Device is uptodate  
so no associated files to load  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: No , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T22:14:08.598 FwUpdateMgr::CompleteDeviceAttach Not in  
the middle of an upgrade.  
INFO 2019-01-03T22:15:32.520 MacUtil::enableIdleSleep Enable idle sleep  
INFO 2019-01-03T22:15:32.520 main Exit status 0  
INFO 2019-01-03T22:33:10.611 main Logging to /var/folders/nk/  
n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log  
INFO 2019-01-03T22:33:11.641 MASInterface:StartMASInterface - Starting  
MAS interface  
INFO 2019-01-03T22:33:11.652 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2308  
INFO 2019-01-03T22:33:11.652 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T22:33:11.653 MeterInterface:AddDevice - Device 1 added  
INFO 2019-01-03T22:33:11.653 MeterInterface:OnAddDeviceReady - Device 1  
now active  
INFO 2019-01-03T22:33:11.831 main Application Version: Build (1026)  
(6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas

(29c491dd1ca8f9cf843b7d156f423c07199b121f)

INFO 2019-01-03T22:33:11.831 main Options , config directory (157)

INFO 2019-01-03T22:33:11.832 MacUtil::disableIdleSleep Idle sleep disabled

INFO 2019-01-03T22:33:13.165 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T22:33:13.265 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:33:13.266 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T22:33:13.266 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T22:33:13.266 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T22:33:13.382 FwUpdateMgr::loadFiles Reading configuration information complete

INFO 2019-01-03T22:33:13.400 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T22:33:13.400 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T22:33:13.892 ADCWizard::next Moving to page 2

INFO 2019-01-03T22:33:17.306 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T22:33:17.309 ADCWizard::next Moving to page 3

INFO 2019-01-03T22:33:18.643 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T22:33:18.644 MeterInterface:DetachDevice - Device 1 removed

INFO 2019-01-03T22:33:21.270 MacHidManagerInterface:deviceAdded - New device with unique id: 2338

INFO 2019-01-03T22:33:21.271 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:33:21.271 MeterInterface:AddDevice - Device 2 added

INFO 2019-01-03T22:33:21.271 MeterInterface:OnAddDeviceReady - Device 2 now active

INFO 2019-01-03T22:33:22.787 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_GET\_BRAND\_NAME

INFO 2019-01-03T22:33:22.892 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:33:22.892 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

ERROR 2019-01-03T22:33:22.892 FwUpdateMgr::CompleteDeviceAttach Oops, in an unexpected state, aborting

ERROR 2019-01-03T22:33:22.892 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T22:33:22.892 WizardPageUpgrading::upgradeFinished - status: 0



INFO 2019-01-03T22:33:23.935 UploadLoggingInfo::slotSendStatus Logging  
URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production  
INFO 2019-01-03T22:33:23.935 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
ERROR 2019-01-03T22:33:24.378 AzureUploadFileToEndpoint::slotUploadError  
Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T22:33:24.378  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T22:33:24.379 WizardPageUpgrading::slotUploadCompleted  
JSON Status Report upload failed  
INFO 2019-01-03T22:33:24.379 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T22:33:24.384 ADCWizard::next Moving to page 5  
ERROR 2019-01-03T22:33:25.312 FwUpdateMgr::startUpdate Unable to send  
brandname request  
ERROR 2019-01-03T22:33:25.313 FwUpdateMgr::abortUpgrade command  
upgradeFinished, abort 0  
INFO 2019-01-03T22:33:41.269 MeterInterface:DetachDevice - Device 2  
removed  
INFO 2019-01-03T22:33:41.269 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 1  
INFO 2019-01-03T22:33:41.286 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2355  
INFO 2019-01-03T22:33:41.287 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T22:33:41.287 MeterInterface:AddDevice - Device 3 added  
INFO 2019-01-03T22:33:41.287 MeterInterface:OnAddDeviceReady - Device 3  
now active  
ERROR 2019-01-03T22:33:43.052 MacHidManagerInterface:writeHidReport -  
Failed to send USB Hid report  
ERROR 2019-01-03T22:33:43.053 HIDInterface:writeToDevice - Unable to  
write to device 3  
ERROR 2019-01-03T22:33:43.053 CSerialHidMgr::SendShazamMessage Error  
sending report cmd: 21  
ERROR 2019-01-03T22:33:43.053 CSerialHidMgr::logLastMessages Last in 6  
@ "yyyy-MM-dd 14:33:42.297"  
ERROR 2019-01-03T22:33:43.053 CSerialHidMgr::logLastMessages Last out  
21 @ "yyyy-MM-dd 14:33:42.801"  
ERROR 2019-01-03T22:33:43.053 CSerialHidMgr::logLastMessages Direction  
1  
INFO 2019-01-03T22:33:43.054 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 0  
INFO 2019-01-03T22:33:43.054 MeterInterface:DetachDevice - Device 3  
removed  
INFO 2019-01-03T22:33:43.735 ADCWizard::next Moving to page 1  
INFO 2019-01-03T22:33:44.447 MacHidManagerInterface:deviceAdded -

New device with unique id: 2374

INFO 2019-01-03T22:33:44.448 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:33:44.448 MeterInterface:AddDevice - Device 4 added

INFO 2019-01-03T22:33:44.448 MeterInterface:OnAddDeviceReady - Device  
4 now active

ERROR 2019-01-03T22:33:45.107 MacHidManagerInterface:writeHidReport -  
Failed to send USB Hid report

ERROR 2019-01-03T22:33:45.107 HIDInterface:writeToDevice - Unable to write  
to device 4

ERROR 2019-01-03T22:33:45.107 CSerialHidMgr::SendShazamMessage Error  
sending report cmd: 4

ERROR 2019-01-03T22:33:45.107 CSerialHidMgr::logLastMessages Last in 6  
@ "yyyy-MM-dd 14:33:42.297"

ERROR 2019-01-03T22:33:45.108 CSerialHidMgr::logLastMessages Last out 4  
@ "yyyy-MM-dd 14:33:44.952"

ERROR 2019-01-03T22:33:45.108 CSerialHidMgr::logLastMessages Direction  
1

INFO 2019-01-03T22:33:45.108 MeterInterface:DetachDevice - Device 4  
removed

ERROR 2019-01-03T22:33:45.613 CSerialHidMgr::SendShazamMessage Error  
sending report cmd: 5

ERROR 2019-01-03T22:33:45.613 CSerialHidMgr::logLastMessages Last in 6  
@ "yyyy-MM-dd 14:33:42.297"

ERROR 2019-01-03T22:33:45.613 CSerialHidMgr::logLastMessages Last out 5  
@ "yyyy-MM-dd 14:33:45.613"

ERROR 2019-01-03T22:33:45.613 CSerialHidMgr::logLastMessages Direction  
1

ERROR 2019-01-03T22:33:46.115 CSerialHidMgr::SendShazamMessage Error  
sending report cmd: 21

ERROR 2019-01-03T22:33:46.116 CSerialHidMgr::logLastMessages Last in 6  
@ "yyyy-MM-dd 14:33:42.297"

ERROR 2019-01-03T22:33:46.116 CSerialHidMgr::logLastMessages Last out  
21 @ "yyyy-MM-dd 14:33:46.115"

ERROR 2019-01-03T22:33:46.116 CSerialHidMgr::logLastMessages Direction  
1

INFO 2019-01-03T22:33:46.116 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 0

INFO 2019-01-03T22:33:49.449 MacHidManagerInterface:deviceAdded -  
New device with unique id: 2392

INFO 2019-01-03T22:33:49.449 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:33:49.450 MeterInterface:AddDevice - Device 5 added

INFO 2019-01-03T22:33:49.450 MeterInterface:OnAddDeviceReady - Device  
5 now active

ERROR 2019-01-03T22:33:49.951 MacHidManagerInterface:writeHidReport -

Failed to send USB Hid report  
ERROR 2019-01-03T22:33:49.951 HIDInterface:writeToDevice - Unable to write to device 5  
ERROR 2019-01-03T22:33:49.952 CSerialHidMgr::SendShazamMessage Error sending report cmd: 4  
ERROR 2019-01-03T22:33:49.952 CSerialHidMgr::logLastMessages Last in 6 @ "yyyy-MM-dd 14:33:42.297"  
ERROR 2019-01-03T22:33:49.952 CSerialHidMgr::logLastMessages Last out 4 @ "yyyy-MM-dd 14:33:49.951"  
ERROR 2019-01-03T22:33:49.952 CSerialHidMgr::logLastMessages Direction 1  
ERROR 2019-01-03T22:33:50.456 MacHidManagerInterface:writeHidReport - Failed to send USB Hid report  
ERROR 2019-01-03T22:33:50.456 HIDInterface:writeToDevice - Unable to write to device 5  
ERROR 2019-01-03T22:33:50.456 CSerialHidMgr::SendShazamMessage Error sending report cmd: 5  
ERROR 2019-01-03T22:33:50.456 CSerialHidMgr::logLastMessages Last in 6 @ "yyyy-MM-dd 14:33:42.297"  
ERROR 2019-01-03T22:33:50.456 CSerialHidMgr::logLastMessages Last out 5 @ "yyyy-MM-dd 14:33:50.456"  
ERROR 2019-01-03T22:33:50.456 CSerialHidMgr::logLastMessages Direction 1  
ERROR 2019-01-03T22:33:50.962 MacHidManagerInterface:writeHidReport - Failed to send USB Hid report  
ERROR 2019-01-03T22:33:50.962 HIDInterface:writeToDevice - Unable to write to device 5  
ERROR 2019-01-03T22:33:50.962 CSerialHidMgr::SendShazamMessage Error sending report cmd: 21  
ERROR 2019-01-03T22:33:50.962 CSerialHidMgr::logLastMessages Last in 6 @ "yyyy-MM-dd 14:33:42.297"  
ERROR 2019-01-03T22:33:50.962 CSerialHidMgr::logLastMessages Last out 21 @ "yyyy-MM-dd 14:33:50.962"  
ERROR 2019-01-03T22:33:50.962 CSerialHidMgr::logLastMessages Direction 1  
INFO 2019-01-03T22:33:51.405 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 0  
INFO 2019-01-03T22:33:51.406 MeterInterface:DetachDevice - Device 5 removed  
INFO 2019-01-03T22:33:51.422 MacHidManagerInterface:deviceAdded - New device with unique id: 2410  
INFO 2019-01-03T22:33:51.423 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T22:33:51.423 MeterInterface:AddDevice - Device 6 added  
INFO 2019-01-03T22:33:51.423 MeterInterface:OnAddDeviceReady - Device 6 now active

INFO 2019-01-03T22:33:52.935 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T22:33:53.040 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:33:53.041 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T22:33:53.041 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T22:33:53.041 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T22:33:53.041 FwUpdateMgr::loadFiles Already loaded ":/2.4.8\_config.b64" and ":/2.4.8\_SPIN4-PG2.X.bin"

INFO 2019-01-03T22:33:53.041 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T22:33:53.041 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T22:33:55.033 ADCWizard::next Moving to page 2

INFO 2019-01-03T22:33:55.582 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T22:33:55.583 ADCWizard::next Moving to page 3

INFO 2019-01-03T22:33:58.967 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T22:33:58.967 MeterInterface:DetachDevice - Device 6 removed

INFO 2019-01-03T22:34:01.487 MacHidManagerInterface:deviceAdded - New device with unique id: 2428

INFO 2019-01-03T22:34:01.488 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:34:01.489 MeterInterface:AddDevice - Device 7 added

INFO 2019-01-03T22:34:01.489 MeterInterface:OnAddDeviceReady - Device 7 now active

INFO 2019-01-03T22:34:03.007 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_GET\_BRAND\_NAME

INFO 2019-01-03T22:34:03.109 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:34:03.109 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

ERROR 2019-01-03T22:34:03.109 FwUpdateMgr::CompleteDeviceAttach Oops, in an unexpected state, aborting

ERROR 2019-01-03T22:34:03.110 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T22:34:03.110 WizardPageUpgrading::upgradeFinished - status: 0

ERROR 2019-01-03T22:34:03.589 FwUpdateMgr::startUpdate Unable to send brandname request

ERROR 2019-01-03T22:34:03.589 FwUpdateMgr::abortUpgrade command

upgradeFinished, abort 0  
INFO 2019-01-03T22:34:04.111 WizardPageUpgrading::upgradeFinished - status: 0  
INFO 2019-01-03T22:34:04.150 UploadLoggingInfo::slotSendStatus Logging URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production  
INFO 2019-01-03T22:34:04.150 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
ERROR 2019-01-03T22:34:04.153 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T22:34:04.153 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T22:34:05.113 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed  
INFO 2019-01-03T22:34:05.113 WizardPageUpgrading::statusUploadFinished - Upgrade failure.  
INFO 2019-01-03T22:34:05.114 ADCWizard::next Moving to page 5  
INFO 2019-01-03T22:34:05.115 UploadLoggingInfo::slotSendStatus Logging URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production  
INFO 2019-01-03T22:34:05.115 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod  
ERROR 2019-01-03T22:34:05.118 AzureUploadFileToEndpoint::slotUploadError Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T22:34:05.118 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T22:34:05.120 WizardPageUpgrading::slotUploadCompleted JSON Status Report upload failed  
INFO 2019-01-03T22:34:05.120 WizardPageUpgrading::statusUploadFinished - Upgrade failure.  
INFO 2019-01-03T22:34:05.121 ADCWizard::next Moving to page 5  
INFO 2019-01-03T22:34:06.945 ADCWizard::next Moving to page 2  
INFO 2019-01-03T22:34:07.477 ADCWizard::next Moving to page 5  
INFO 2019-01-03T22:37:08.177 MacUtil::enableIdleSleep Enable idle sleep  
INFO 2019-01-03T22:37:08.177 main Exit status 0  
INFO 2019-01-03T22:37:19.105 main Logging to /var/folders/nk/n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log  
INFO 2019-01-03T22:37:20.077 MASInterface:StartMASInterface - Starting MAS interface  
INFO 2019-01-03T22:37:20.084 MacHidManagerInterface:deviceAdded - New device with unique id: 2428  
INFO 2019-01-03T22:37:20.085 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T22:37:20.085 MeterInterface:AddDevice - Device 1 added  
INFO 2019-01-03T22:37:20.085 MeterInterface:OnAddDeviceReady - Device 1 now active  
INFO 2019-01-03T22:37:20.306 main Application Version: Build (1026) (6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas

(29c491dd1ca8f9cf843b7d156f423c07199b121f)

INFO 2019-01-03T22:37:20.306 main Options , config directory (157)

INFO 2019-01-03T22:37:20.307 MacUtil::disableIdleSleep Idle sleep disabled

INFO 2019-01-03T22:37:21.595 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_IDLE

INFO 2019-01-03T22:37:21.695 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:37:21.695 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T22:37:21.695 FwUpdateMgr::checkForUpgrade Can upgrade [ 2.1.2 ] to [ 2.4.8 ]

INFO 2019-01-03T22:37:21.696 FwUpdateMgr::loadDeviceInfo Load images for target "2.4.8"

INFO 2019-01-03T22:37:21.811 FwUpdateMgr::loadFiles Reading configuration information complete

INFO 2019-01-03T22:37:21.813 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T22:37:21.813 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T22:37:23.600 ADCWizard::next Moving to page 2

INFO 2019-01-03T22:37:24.096 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T22:37:24.098 ADCWizard::next Moving to page 3

INFO 2019-01-03T22:37:24.976 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_IDLE , current count 1

INFO 2019-01-03T22:37:24.978 MeterInterface:DetachDevice - Device 1 removed

INFO 2019-01-03T22:37:28.088 MacHidManagerInterface:deviceAdded - New device with unique id: 2464

INFO 2019-01-03T22:37:28.088 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:37:28.089 MeterInterface:AddDevice - Device 2 added

INFO 2019-01-03T22:37:28.089 MeterInterface:OnAddDeviceReady - Device 2 now active

INFO 2019-01-03T22:37:29.599 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_GET\_BRAND\_NAME

INFO 2019-01-03T22:37:29.704 FwUpdateMgr::DeviceAttach Slept for a short period to make sure the serial number arrives

INFO 2019-01-03T22:37:29.705 FwUpdateMgr::DeviceAttach Device attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

ERROR 2019-01-03T22:37:29.705 FwUpdateMgr::CompleteDeviceAttach Oops, in an unexpected state, aborting

ERROR 2019-01-03T22:37:29.705 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T22:37:29.705 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T22:37:30.711 UploadLoggingInfo::slotSendStatus Logging  
URL https://adcloggingservice.azure-api.net/RSU-1/Logging/production  
INFO 2019-01-03T22:37:30.711 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod  
ERROR 2019-01-03T22:37:31.164 AzureUploadFileToEndpoint::slotUploadError  
Upload Error: QNetworkReply::NetworkError(HostNotFoundError)  
INFO 2019-01-03T22:37:31.164  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Failure  
INFO 2019-01-03T22:37:31.164 WizardPageUpgrading::slotUploadCompleted  
JSON Status Report upload failed  
INFO 2019-01-03T22:37:31.164 WizardPageUpgrading::statusUploadFinished  
- Upgrade failure.  
INFO 2019-01-03T22:37:31.169 ADCWizard::next Moving to page 5  
ERROR 2019-01-03T22:37:32.102 FwUpdateMgr::startUpdate Unable to send  
brandname request  
ERROR 2019-01-03T22:37:32.102 FwUpdateMgr::abortUpgrade command  
upgradeFinished, abort 0  
INFO 2019-01-03T22:37:33.867 ADCWizard::next Moving to page 2  
INFO 2019-01-03T22:37:34.536 ADCWizard::next Moving to page 5  
INFO 2019-01-03T22:37:42.328 MacUtil::enableIdleSleep Enable idle sleep  
INFO 2019-01-03T22:37:42.328 main Exit status 0  
INFO 2019-01-03T22:37:49.783 main Logging to /var/folders/nk/  
n3xvh0wj1\_x8kqfqg0h82clr0000gn/T/ADC\_FUA.log  
INFO 2019-01-03T22:37:50.746 MASInterface:StartMASInterface - Starting  
MAS interface  
INFO 2019-01-03T22:37:50.752 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2464  
INFO 2019-01-03T22:37:50.752 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904  
INFO 2019-01-03T22:37:50.752 MeterInterface:AddDevice - Device 1 added  
INFO 2019-01-03T22:37:50.752 MeterInterface:OnAddDeviceReady - Device 1  
now active  
INFO 2019-01-03T22:37:50.974 main Application Version: Build (1026)  
(6fb6e90aa132fb4e1ec026d2e221a9300bd7e7d5) umas  
(29c491dd1ca8f9cf843b7d156f423c07199b121f)  
INFO 2019-01-03T22:37:50.974 main Options , config directory (157)  
INFO 2019-01-03T22:37:50.975 MacUtil::disableIdleSleep Idle sleep disabled  
INFO 2019-01-03T22:37:52.266 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T22:37:52.371 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T22:37:52.371 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"  
INFO 2019-01-03T22:37:52.371 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T22:37:52.371 FwUpdateMgr::loadDeviceInfo Load images

for target "2.4.8"

INFO 2019-01-03T22:37:52.492 FwUpdateMgr::loadFiles Reading configuration information complete

INFO 2019-01-03T22:37:52.494 FwUpdateMgr::CompleteDeviceAttach , Upgradable: Yes , Devices : 1 , state UP\_STATE\_IDLE

INFO 2019-01-03T22:37:52.494 FwUpdateMgr::CompleteDeviceAttach Not in the middle of an upgrade.

INFO 2019-01-03T22:37:55.688 ADCWizard::next Moving to page 2

INFO 2019-01-03T22:37:57.102 WizardPageUpgrading::initializePage - Device Id: 0

INFO 2019-01-03T22:37:57.104 ADCWizard::next Moving to page 3

INFO 2019-01-03T22:38:05.514 FwUpdateMgr::processResult UOM set to invalid, start update

INFO 2019-01-03T22:38:05.515

FwUpdateMgr::updateTargetDeviceFirmware\_part2 Ready for upgrade to [ 2.4.8 ]

INFO 2019-01-03T22:38:05.516 updateBootloader WriteFile bootloader to 524288 , length 6144

INFO 2019-01-03T22:38:05.516 updateBootloader Sending down bootloader

INFO 2019-01-03T22:38:05.516 CUpdateProdMgr::EraseFlash Erasing flash sectors 0 through 1

INFO 2019-01-03T22:38:05.745 CUpdateProdMgr::EraseFlash Finished flash erase

INFO 2019-01-03T22:38:05.746 CUpdateProdMgr::WriteFlash Writing 6144 bytes to flash at 524288

INFO 2019-01-03T22:38:06.080 CUpdateProdMgr::WriteFlash Finished writing flash

INFO 2019-01-03T22:38:06.080 updateBootloader Write bootloader done

INFO 2019-01-03T22:38:06.520 FwUpdateMgr::startBootloaderUpdate Bootloader update in progress

INFO 2019-01-03T22:38:06.521 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...

INFO 2019-01-03T22:38:06.726 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_BOOTLOADER\_RESET , current count 1

INFO 2019-01-03T22:38:06.726 MeterInterface:DetachDevice - Device 1 removed

INFO 2019-01-03T22:38:09.170 MacHidManagerInterface:deviceAdded - New device with unique id: 2493

INFO 2019-01-03T22:38:09.171 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:38:09.171 MeterInterface:AddDevice - Device 2 added

INFO 2019-01-03T22:38:09.171 MeterInterface:OnAddDeviceReady - Device 2 now active

INFO 2019-01-03T22:38:10.686 FwUpdateMgr::DeviceAttach Device attached, id 0 , app state UP\_STATE\_BOOTLOADER\_RESET

INFO 2019-01-03T22:38:10.792 FwUpdateMgr::DeviceAttach Slept for a short



period to make sure the serial number arrives

INFO 2019-01-03T22:38:10.792 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JDMU133-X0055" , Version: "2.1.2"

INFO 2019-01-03T22:38:10.792 FwUpdateMgr::CompleteDeviceAttach  
Expected attach while update in progress (bootloader updated)

INFO 2019-01-03T22:38:10.798 NewStyleFirmwareUpdate Starting new style  
firmware update

INFO 2019-01-03T22:38:10.798 CUpdateProdMgr::ReadFlashChunkCommand  
Requesting read of flash at 0x70000d0dd952 for 6

INFO 2019-01-03T22:38:10.801 CUpdateProdMgr::OnReadShazamMessage  
Done reading flash

INFO 2019-01-03T22:38:10.801 CUpdateProdMgr::ReadFlash ReadFlash...  
( 116 of 116 )

INFO 2019-01-03T22:38:10.801 NewStyleFirmwareUpdate Request reader  
compute CRC's

INFO 2019-01-03T22:38:11.802 FwUpdateMgr::startFirmwareUpdate  
Firmware update in progress

INFO 2019-01-03T22:38:28.144 NewStyleFirmwareUpdate CRC's returned  
from the reader

INFO 2019-01-03T22:38:28.144 NewStyleFirmwareUpdate Working on the  
sections

INFO 2019-01-03T22:38:28.145 NewStyleFirmwareUpdate CRCs [Font],  
reader 0x10000 loc 0x5ed11df9 crc 0x744bbd size, ca 0x5ed11df9

INFO 2019-01-03T22:38:28.145 NewStyleFirmwareUpdate bin  
0x10000 loc 0xa9d932d6 crc 0xaf34d1 size, ca 0x5ed11df9

INFO 2019-01-03T22:38:28.145 NewStyleFirmwareUpdate CRC indicates  
write section Font ( 0 )

INFO 2019-01-03T22:38:28.145 CUpdateProdMgr::EraseFlash Erasing flash  
sectors 0 through 176

INFO 2019-01-03T22:39:05.534 CUpdateProdMgr::EraseFlash Finished flash  
erase

INFO 2019-01-03T22:39:05.535 CUpdateProdMgr::WriteFlash Writing  
11482324 bytes to flash at 2818048

INFO 2019-01-03T22:46:49.215 CUpdateProdMgr::WriteFlash Finished writing  
flash

INFO 2019-01-03T22:46:49.251 NewStyleFirmwareUpdate Section erased and  
written

INFO 2019-01-03T22:46:49.251 NewStyleFirmwareUpdate CRCs [Bmp],  
reader 0x900000 loc 0xfce74dc8 crc 0x155ee7 size, ca 0xfce74dc8

INFO 2019-01-03T22:46:49.251 NewStyleFirmwareUpdate bin  
0xb10000 loc 0xa49ddde8 crc 0x17149f size, ca 0xfce74dc8

INFO 2019-01-03T22:46:49.251 NewStyleFirmwareUpdate CRC indicates  
write section Bmp ( 1 )

INFO 2019-01-03T22:46:49.251 CUpdateProdMgr::EraseFlash Erasing flash  
sectors 0 through 24

INFO 2019-01-03T22:46:54.329 CUpdateProdMgr::EraseFlash Finished flash

erase

INFO 2019-01-03T22:46:54.329 CUpdateProdMgr::WriteFlash Writing  
1512608 bytes to flash at 14352384

INFO 2019-01-03T22:47:53.004 CUpdateProdMgr::WriteFlash Finished writing  
flash

INFO 2019-01-03T22:47:53.040 NewStyleFirmwareUpdate Section erased  
and written

INFO 2019-01-03T22:47:53.040 NewStyleFirmwareUpdate CRCs [Strings],  
reader 0xb00000 loc 0xeb0dc4f0 crc 0x3e686 size, ca 0xeb0dc4f0

INFO 2019-01-03T22:47:53.040 NewStyleFirmwareUpdate bin  
0xc90000 loc 0x70ea3759 crc 0x8126e size, ca 0xeb0dc4f0

INFO 2019-01-03T22:47:53.040 NewStyleFirmwareUpdate CRC indicates  
write section Strings ( 2 )

INFO 2019-01-03T22:47:53.040 CUpdateProdMgr::EraseFlash Erasing flash  
sectors 0 through 9

INFO 2019-01-03T22:47:54.960 CUpdateProdMgr::EraseFlash Finished flash  
erase

INFO 2019-01-03T22:47:54.960 CUpdateProdMgr::WriteFlash Writing  
529008 bytes to flash at 15925248

INFO 2019-01-03T22:48:15.002 CUpdateProdMgr::WriteFlash Finished writing  
flash

INFO 2019-01-03T22:48:15.002 NewStyleFirmwareUpdate Section erased and  
written

INFO 2019-01-03T22:48:15.002 NewStyleFirmwareUpdate Writing header  
section...

INFO 2019-01-03T22:48:15.002 CUpdateProdMgr::EraseFlash Erasing flash  
sectors 0 through 1

INFO 2019-01-03T22:48:15.228 CUpdateProdMgr::EraseFlash Finished flash  
erase

INFO 2019-01-03T22:48:15.228 CUpdateProdMgr::WriteFlash Writing 13028  
bytes to flash at 2752512

INFO 2019-01-03T22:48:15.721 CUpdateProdMgr::WriteFlash Finished writing  
flash

INFO 2019-01-03T22:48:15.721 NewStyleFirmwareUpdate Header section  
written

INFO 2019-01-03T22:48:15.721 NewStyleFirmwareUpdate Getting header  
section CRCs

INFO 2019-01-03T22:48:40.517 NewStyleFirmwareUpdate Header section  
CRCs good

INFO 2019-01-03T22:48:40.517 NewStyleFirmwareUpdate Starting download

INFO 2019-01-03T22:48:45.198 NewStyleFirmwareUpdate Writing firmware  
file... 497436 bytes

INFO 2019-01-03T22:49:03.195 NewStyleFirmwareUpdate Body of firmware  
written, writing last chunk

INFO 2019-01-03T22:49:04.105 CUpdateProdMgr::OnReadShazamMessage  
LastFWRecord Rsp: 0 ( good )

INFO 2019-01-03T22:49:04.105 NewStyleFirmwareUpdate Last block written, reset reader

INFO 2019-01-03T22:49:04.106 CUpdateProdMgr::OnReadShazamMessage Meter rebooting...

INFO 2019-01-03T22:49:04.106 NewStyleFirmwareUpdate Firmware upgrade complete

INFO 2019-01-03T22:49:04.325 FwUpdateMgr::DeviceDetach Device detached app state UP\_STATE\_FIRMWARE\_UPDATED , current count 1

INFO 2019-01-03T22:49:04.325 FwUpdateMgr::DeviceDetach Firmware updated, waiting for reattach to download configuration

INFO 2019-01-03T22:49:04.325 MeterInterface:DetachDevice - Device 2 removed

ERROR 2019-01-03T22:49:34.233 FwUpdateMgr::reconnectTimeout Reader failed to reconnect

ERROR 2019-01-03T22:49:34.248 FwUpdateMgr::abortUpgrade command upgradeFinished, abort 0

INFO 2019-01-03T22:49:34.248 WizardPageUpgrading::upgradeFinished - status: 0

INFO 2019-01-03T22:49:35.263 UploadLoggingInfo::slotSendStatus Logging URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T22:49:35.263 UploadLoggingInfo::slotSendStatus Logging env RSU-1-Prod

INFO 2019-01-03T22:49:38.096 UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success

INFO 2019-01-03T22:49:38.096 WizardPageUpgrading::slotUploadCompleted JSON Status report upload worked, fw status 0

INFO 2019-01-03T22:49:38.096 WizardPageUpgrading::statusUploadFinished - Upgrade failure.

INFO 2019-01-03T22:49:38.104 ADCWizard::next Moving to page 5

INFO 2019-01-03T22:49:43.412 MacHidManagerInterface:deviceAdded - New device with unique id: 2618

INFO 2019-01-03T22:49:43.413 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:49:43.413 MeterInterface:AddDevice - Device 3 added

INFO 2019-01-03T22:49:43.413 MeterInterface:OnAddDeviceReady - Device 3 now active

INFO 2019-01-03T22:49:44.380 MeterInterface:DetachDevice - Device 3 removed

INFO 2019-01-03T22:49:44.400 MacHidManagerInterface:deviceAdded - New device with unique id: 2636

INFO 2019-01-03T22:49:44.401 MacHidManagerInterface:deviceAdded - Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:49:44.401 MeterInterface:AddDevice - Device 4 added

INFO 2019-01-03T22:49:44.401 MeterInterface:OnAddDeviceReady - Device 4 now active

ERROR 2019-01-03T22:49:44.418 CSerialHidMgr::SendShazamMessage Error

sending report cmd: 5  
ERROR 2019-01-03T22:49:44.418 CSerialHidMgr::logLastMessages Last in 52  
@ "yyyy-MM-dd 14:49:43.916"  
ERROR 2019-01-03T22:49:44.419 CSerialHidMgr::logLastMessages Last out 5  
@ "yyyy-MM-dd 14:49:44.418"  
ERROR 2019-01-03T22:49:44.419 CSerialHidMgr::logLastMessages Direction  
1  
ERROR 2019-01-03T22:49:44.923 CSerialHidMgr::SendShazamMessage Error  
sending report cmd: 21  
ERROR 2019-01-03T22:49:44.923 CSerialHidMgr::logLastMessages Last in  
52 @ "yyyy-MM-dd 14:49:43.916"  
ERROR 2019-01-03T22:49:44.923 CSerialHidMgr::logLastMessages Last out  
21 @ "yyyy-MM-dd 14:49:44.922"  
ERROR 2019-01-03T22:49:44.923 CSerialHidMgr::logLastMessages Direction  
1  
INFO 2019-01-03T22:49:44.923 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_IDLE , current count 0  
INFO 2019-01-03T22:49:45.932 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_IDLE  
INFO 2019-01-03T22:49:45.964 ADCWizard::next Moving to page 1  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::DeviceAttach Device  
attached ID: 0 Serial: "JDMU133-X0055" , Version: "2.4.8"  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::checkForUpgrade Match,  
already upgraded [ 2.4.8 ]  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::loadDeviceInfo Load images  
for target "uptodate"  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::loadFiles Device is uptodate  
so no associated files to load  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::CompleteDeviceAttach ,  
Upgradable: No , Devices : 1 , state UP\_STATE\_IDLE  
INFO 2019-01-03T22:49:46.035 FwUpdateMgr::CompleteDeviceAttach Not in  
the middle of an upgrade.  
INFO 2019-01-03T22:49:46.644 ADCWizard::next Moving to page 2  
INFO 2019-01-03T22:49:47.218 WizardPageUpgrading::initializePage - Device  
Id: 0  
INFO 2019-01-03T22:49:47.219 ADCWizard::next Moving to page 3  
INFO 2019-01-03T22:49:55.229 FwUpdateMgr::checkForUpgrade Can  
upgrade [ 2.1.2 ] to [ 2.4.8 ]  
INFO 2019-01-03T22:49:55.229 FwUpdateMgr::loadFiles Already loaded ":\n2.4.8\_config.b64" and ":\n2.4.8\_SPIN4-PG2.X.bin"  
INFO 2019-01-03T22:49:55.229 WizardPageUpgrading::upgradeFinished -  
status: 8  
INFO 2019-01-03T22:50:01.680 FwUpdateMgr::sendNextCommand Config  
done, 2 of 2 sent. State ( UP\_STATE\_UPDATE\_CONFIG )

INFO 2019-01-03T22:50:02.541 CUpdateProdMgr::OnReadShazamMessage  
Meter rebooting...

INFO 2019-01-03T22:50:02.767 MeterInterface:DetachDevice - Device 4  
removed

INFO 2019-01-03T22:50:02.768 FwUpdateMgr::DeviceDetach Device  
detached app state UP\_STATE\_CONFIRM\_CONFIG , current count 1

INFO 2019-01-03T22:50:05.461 MacHidManagerInterface:deviceAdded - New  
device with unique id: 2654

INFO 2019-01-03T22:50:05.461 MacHidManagerInterface:deviceAdded -  
Device added, Vendor Id 6753, Product Id 13904

INFO 2019-01-03T22:50:05.462 MeterInterface:AddDevice - Device 5 added

INFO 2019-01-03T22:50:05.462 MeterInterface:OnAddDeviceReady - Device  
5 now active

INFO 2019-01-03T22:50:06.975 FwUpdateMgr::DeviceAttach Device  
attached, id 0 , app state UP\_STATE\_CONFIRM\_CONFIG

INFO 2019-01-03T22:50:07.075 FwUpdateMgr::DeviceAttach Slept for a short  
period to make sure the serial number arrives

INFO 2019-01-03T22:50:07.076 FwUpdateMgr::DeviceAttach Device attached  
ID: 0 Serial: "JDMU133-X0055" , Version: "2.4.8"

INFO 2019-01-03T22:50:07.077 FwUpdateMgr::CommandCallback Validated  
UOM ( 0 ), cycles 0

INFO 2019-01-03T22:50:09.082 FwUpdateMgr::CommandCallback Upgrade  
finished with validated UOM

INFO 2019-01-03T22:50:09.082 WizardPageUpgrading::upgradeFinished -  
status: 1

INFO 2019-01-03T22:50:10.098 UploadLoggingInfo::slotSendStatus Logging  
URL <https://adcloggingservice.azure-api.net/RSU-1/Logging/production>

INFO 2019-01-03T22:50:10.098 UploadLoggingInfo::slotSendStatus Logging  
env RSU-1-Prod

INFO 2019-01-03T22:50:11.156  
UploadLoggingInfo::slotAzureUploadFileFinished Upload finished Success

INFO 2019-01-03T22:50:11.156 WizardPageUpgrading::slotUploadCompleted  
JSON Status report upload worked, fw status 1

INFO 2019-01-03T22:50:11.156 WizardPageUpgrading::statusUploadFinished  
- Upgrade success.

INFO 2019-01-03T22:50:11.162 ADCWizard::next Moving to page 4

INFO 2019-01-03T22:50:38.039 MacUtil::enableIdleSleep Enable idle sleep

INFO 2019-01-03T22:50:38.039 main Exit status 0

Testers-MacBook-Pro:T tester\$